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FATCA IDES updates include extended open testing window

The IRS provided the following updates on the FATCA International Data Exchange Service (IDES).

- Extended open testing window: The FATCA IDES testing window has been extended to August 9, 2024, for users who enrolled by June 26, 2024.
- Restoration of help desk email: The IDES help desk email (questions@ides-support.com) has been restored. The temporary email will remain active until October 1, 2024.
- **Update on IDES:** The IRS is manually confirming all IDES alerts, notifications, and file transmissions received after June 24, 2024. Confirmation emails will be sent from lbi.fatca.ides@irs.gov with the subject "Manual IDES Confirmation." Users need to act on these emails within two weeks and can request extensions for retransmissions if needed. Users must update their IDES preferences to receive alerts.

Read the IRS transmittal message (July 30, 2024)

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