Commonly Asked Questions about RelativityOne Migrations

Approaching Common Questions:

1	What are the differences between RelativityOne and Relativity Server?

RelativityOne is Relativity's cloud-based SaaS platform, where Relativity manages infrastructure, updates, and security, offering scalability and global access, while Relativity Server is an on-premises or hosted solution giving organizations the responsibility to control their own environment and infrastructure, and handling updates and security themselves. Unlike Server, RelativityOne supports AI-driven workflows, enabling teams to prioritize high-value data and reduce review costs.

Generative AI tools like Relativity aiR accelerate document review, privileged material identification, and privilege log generation with defensible accuracy.

Additionally, RelativityOne introduces new data management capabilities such as Repository Workspaces and Cold Storage options. Repository workspaces are designed to facilitate searching, analytics, and visualizations for robust early case assessment at reduced hosting rates. Cold Storage enables inactive matters to be put on ice for extended periods while minimizing data retention costs and ensuring that cases can be brought online quickly, should the need arise.

2	We have active matters for which we can't disrupt ongoing review and productions. How do we handle that?

This is common. When migrating, addressing active matters requires a strategic, phased approach to help minimize disruption. Relativity provides tools and resources to facilitate this transition. Crucially, migrations can be scheduled to occur outside of peak review times, and Relativity's "Archive, Restore, Move (ARM)" and "Migrate" tools are designed to transfer workspace data efficiently. Furthermore, it is possible to maintain active matters in the on-premises environment until review is complete, while new matters are initiated in RelativityOne. This hybrid approach allows for a gradual transition, ensuring continuity and preventing interruptions to critical workflows. Also, Relativity partners like KPMG offer migration planning and support to create customized migration plans that account for active matters and minimize down time.

| **3** | **How is performance and latency?** |

RelativityOne is designed with performance and scalability in mind. Built on Microsoft Azure, it leverages a robust global infrastructure to minimize latency. Relativity also employs various optimization techniques, including automatic prioritization and scaling of system resources when large jobs are detected. While network bandwidth plays a role, RelativityOne's architecture is optimized for efficient data transfer and processing. Relativity and its partners can conduct performance testing and provide guidance on network requirements to address specific concerns. Furthermore, the modern architecture of RelativityOne often results in performance improvements compared to aging on-premises infrastructure, as Relativity handles infrastructure upgrades and optimization.

| **4** | **How do I Understand cost and ROI?** |

When evaluating the cost and ROI of migrating to RelativityOne, organizations should consider the shift from a capital expenditure to an operational expenditure model. RelativityOne's subscription or per GB based pricing eliminates the need for significant upfront investments in hardware and software, and instead provides predictable, recurring costs. As all infrastructure, maintenance, and updates are handled by Relativity, total cost is directly tied to each organization's individual portfolio size. To assess ROI, organizations should compare the total cost of ownership of their current on-premises environment, including hardware depreciation, IT support, and software licensing, against the RelativityOne subscription/hosting fees. Additionally, factors like increased scalability, reduced IT burden, and access to the latest features should be factored into the ROI calculation. Relativity provides tools and resources to help organizations understand their potential cost savings and the value proposition of RelativityOne, enabling informed decisions. Partners like KPMG can help build an economic model to capture costs, and highlight saving opportunities.

| **5** | **How do I know my data is safe in the cloud?** |

RelativityOne prioritizes the security of your data by utilizing a comprehensive security framework that includes advanced encryption of data both at rest and in transit, stringent access controls, and continuous monitoring for potential threats. Its architecture further enables logical data segregation through client-specific domains, ensuring that your data remains isolated and protected. RelativityOne also holds multiple industry certifications, including ISO 27001, SOC 2 Type II and III, CSA CAIQ, and HIPAA compliance, demonstrating its commitment to maintaining the highest security standards. Additionally, RelativityOne is available in 18 global geographic locations to meet jurisdictional requirements and uphold strict privacy controls.

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