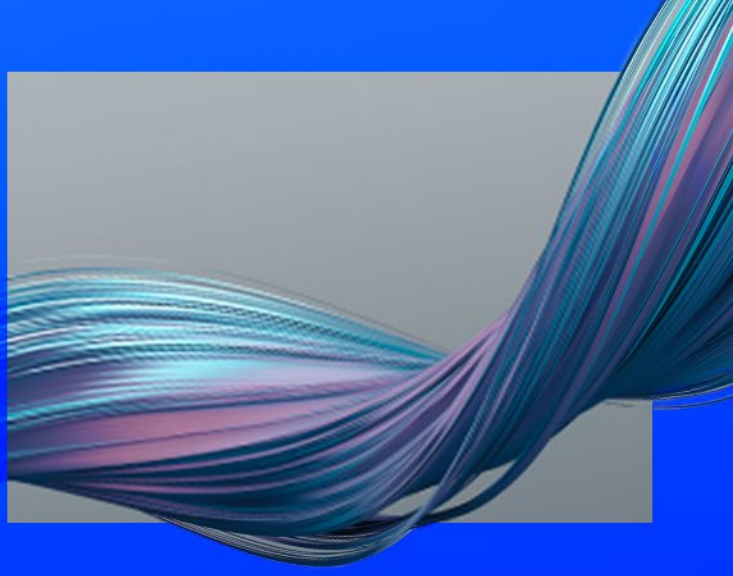
KPMG Powered Evolution

Drive future transformation

Enabled by SAP



A path to sustained advantage

How do you effect lasting change that goes beyond your successful SAP go-live? You need to be equipped to realize lasting value from your functional transformation investment by leveraging data-driven insights to create value, using your operating model to mitigate risk, and taking full advantage of SaaS/platform features and enhancements—all while your project team moves on to the next big thing.

The challenge

Evolving business models, organizational changes, disruptive technologies, process improvements, and new market opportunities are likely to pose further challenges as your business moves forward.

Failing to keep up could lead to your SAP platform becoming tomorrow's legacy system that is not fit-for-purpose or limits agility to adapt to business imperatives rapidly.

Retaining and fully utilizing the skilled resources required for your transformation can be a challenge. Important new releases for your SAP platform are provided twice a year. These require an understanding of how they impact your current operations and need to be implemented efficiently. Maintaining a dedicated team with specific skills and know-how that is only periodically required is not cost effective for your business.

Deriving ongoing value from your transformation requires a more agile approach.

New features from cloud SaaS providers are often not deployed



Source: HFS/KPMG 2024 Cloud Adoption Survey

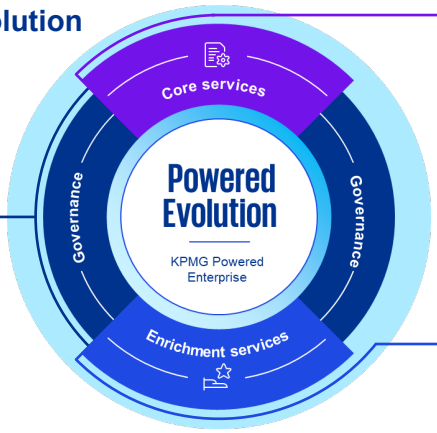
The approach

KPMG Powered Evolution delivers tested SAP capability combined with the leading practices and processes needed to help you remain flexible and adaptive in a world of evolving requirements.

Powered Evolution offers the right blend of SAP skills and resources to support the ongoing change necessary to keep your business driving forward. When needed, Powered Evolution can also provide the operational flexibility and scale to support tactical services within SAP.

KPMG Powered Evolution key components

Service management
—
Service reporting
—
Transformation office
—
Value-added services



Incident management
—
Service request management
—
Problem management

Proactive monitoring and maintenance
—
Continuous improvements

Change and release
—
Transition management
—
Knowledge management

Minor enhancements
—
Security and controls

Data integration
—
Interface services

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KPMG Powered Evolution consists of the following services and is not a one-size-fits-all approach to your SAP Level 2 and 3 support needs:

Governance: Manage—Control—Plan

Service management aligned to the ITIL (Information Technology Infrastructure Library) standard framework, accompanied by market-leading data analytics and dashboard capabilities that go beyond standard SLA reporting for improved business outcomes.

Core services: Maintain—Upgrade—Patch

KPMG LLP offers proactive maintenance and continuous improvement through problem management, automated testing, and enhanced user experience. Our scope includes case management support for two updates per year, management of patching cycles, and utilization of client-specific support content.

Enrichment services: Configure—Develop—Enhance—Secure

Client-requested configuration changes, enhancements, report writing, technical and functional data integration, and development of new interfaces, along with insights around control and security. SAP value-added services for industry-relevant and business process improvements.

We're with you every step of the way

Whether KPMG Powered Enterprise has been used to transform your business, or an alternative route has been taken to this point on your journey, Powered Evolution is here to support your next steps.

Flexible

We provide the flexibility you need to continue your transformation journey with confidence.

Predictable

The right resources that can help just when you need them, while feeling assured about predictable ongoing costs.

Cost effective

Continue your transformation journey with agility and speed, without the need for capital investment.

KPMG Powered Evolution allows you to enhance the value of your SAP platform:

- Continuity of resources from your implementation—**limits transition risk**
- Access to the broader set of KPMG resources—**brings the latest leading practice**
- Care and maintenance of the Powered platform—**keeps you going**
- Scalability and the right resources at the right time —**overcomes skills shortage**
- Client-specific knowledge—**provides clarity on the impact of upgrades**
- Enabling faster adoption of emerging technologies—**keeps you current**
- Management of day-to-day activities—**allowing you to focus on your core competencies**
- Ongoing agility—**allows you to respond to changing business environments**

With KPMG Powered Enterprise

- Transform the way you run your business
- Build agile functions that evolve as you grow
- Help your people to adopt and embrace change
- Exploit new technologies for value and performance
- Drive future success with the latest leading practice

SAP Global Partner

KPMG is a leader in SAP Cloud solutions

- Over 40 member firms are part of the SAP PartnerEdge program
- More than 6,000 certified professionals across 21 countries
- Over 50 SAP cloud-based digital solutions

To discover more about Powered Evolution, and the impact it can have on your business, visit home.kpmg/poweredevolution

What comes next is powered by KPMG

Robert Kelley
Specialist MD
Delivery Mgmt
Boston
T: 617-988-1000
E: robertkelley@kpmg.com

Rajita Goldberg
Market Development Director
KPMG Managed Services
Short Hills
T: 973-467-9650
E: rajitagoldberg@kpmg.com

kpmg.com/socialmedia

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