Managed Identity Services (MIS)

Protect your business and information assets

KPMG Cyber Managed Services

The challenge

The landscape of identity management is constantly evolving, driven by rapid technological advancements and increasingly sophisticated threats.

As organizations embrace cloud solutions and integrate AI, security risks multiply, demanding IAM systems that are both agile and seamlessly integrated for efficient and flawless operations.

91% **of tech executives say investment in cybersecurity tech has improved profitability and performance.**

KPMG Global Tech Report, KPMG International, 2023

Those same executives cite cybersecurity as a top barrier to continued digital transformation.

Some common challenges facing cyber leaders:

- Pace of change
- Balancing seamless user experiences with robust security measures
- Operating costs, complexity, and scalability
- Competing strategic priorities
- Emerging security risks and exploits
- Diverse access patterns
- Compliance and audit readiness

82% **CEOs rank cybercrime and cyber insecurity at the top of the near and long-term risk radar.**

KPMG 2025 KPMG US CEO Outlook

The KPMG solution

KPMG Managed Identity Services (MIS) modernizes IAM with skilled professionals, advanced analytics, and automation. Providing oversight for all users—workforce, privileged users, customers, and partners—we boost security, efficiency, and compliance while minimizing complexity and cost.

With a global network of 16 delivery centers and 7,800+ cyber specialists, KPMG firms have the scale, experience, and resources to help you deliver on your IAM goals.

Managed services professionals at KPMG bring a broad-ranging approach—from consulting on strategy to implementation, ongoing enforcement, continuous monitoring and evolution of clients' IAM capabilities.

KPMG MIS can enhance agility and trust, serving as more than a back-office function—acting as a driver of enterprise speed, security, and trust.

Key features

- Comprehensive user oversight
- Centralized management, monitoring, and compliance
- Streamlined IAM processes based on advanced analytics and automation
- Rapid adoption of evolving compliance requirements
- Seamless integration with emerging technologies
- Strategic talent support minimizing disruptions

KPMG Managed Identity Services capabilities

Governance
> Regular status reporting
> User training
> Quarterly business reviews
> Assessments / healthcheck

Identity Governance and Administration
> Manual provisioning
> Access certification campaigns
> Role/Entitlement management
> Custom IGA reporting

Access management
> Policy management
> User lifecycle management
> MFA management
> AM specific reporting
> Federated access management
> Scope and claim management
> Directory management

Privileged Access Management
> Asset onboarding
> Account management
> Safe management
> Credential management
> Platform management
> Privileged access certifications
> Custom PAM reporting

Onboarding and Solution Integration
> Requirement gathering
> Integration with IGA
> Integrate application in Entra ID
> (Identity/Account/Secrets/etc.) onboarding

PKI / Certificate Management
> Certificate Provisioning & Deprovisioning
> Support certificate LCM
> Manage and support YubiKeys and Smartcard
> Training and Guide

User Access Reviews
> Execution of campaigns
> Report on certification status
> Access revocation and follow up
> Campaign configuration and troubleshooting

IAM Metrics and Reporting
> Provide IAM KPI reporting such as password reset request, provisioning / de- provisioning time
> Maintain dashboard reporting
> Configure reporting
> Campaign configuration and troubleshooting

Documentation, Training & Vendor Coordination
> Documenting required artifacts and maintain versioning
> Vendor coordination
> Helpdesk support
> Provide required training

KPMG Managed Identity Services is part of a broad suite of Cyber Managed Services.
These fully managed offerings—powered by AI, automation, and leading technologies, and backed by our skilled teams—provide the security, confidence, insight, and visibility you need to help fortify your enterprise digital defenses.

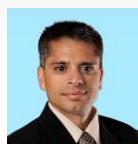**Managed Identity Services**

Managed Cyber Risk

Managed Security Testing

Cyber Threat Management

To learn how you can benefit from KPMG Managed Identity Services, or any of our other Cyber Managed Services offerings, get in touch.

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