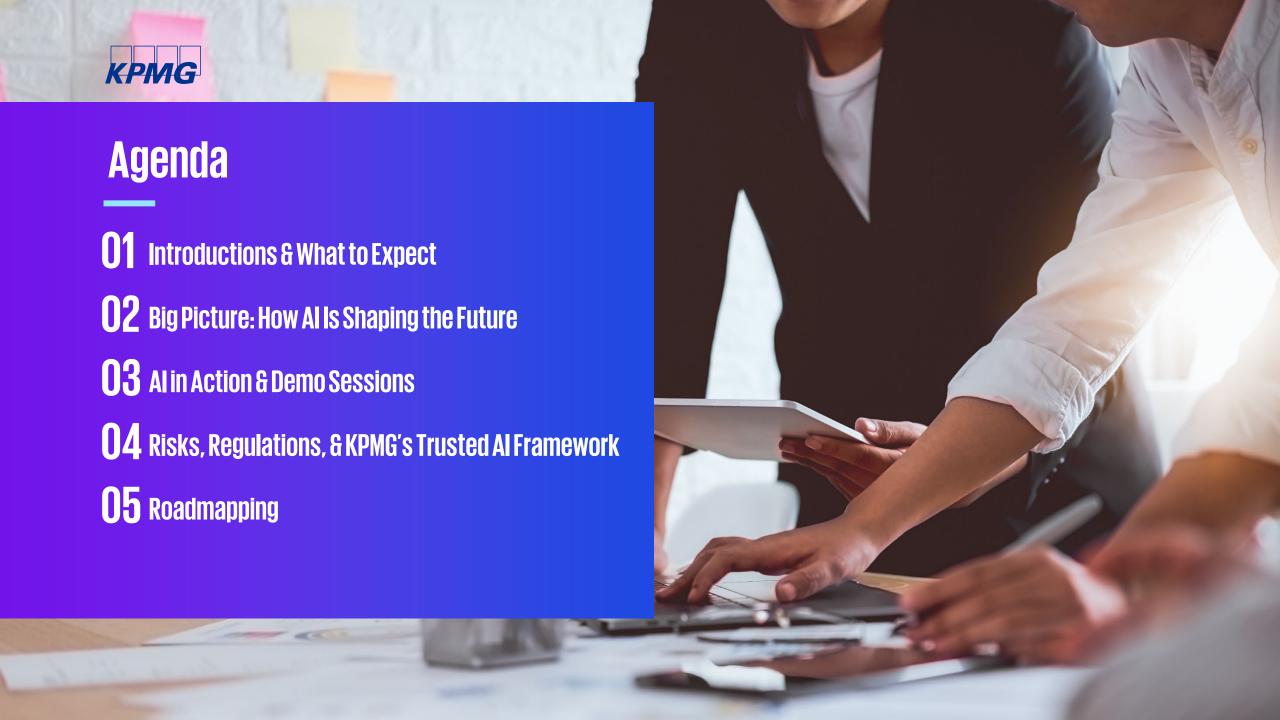


KPMG Allmpact Al 101 2025



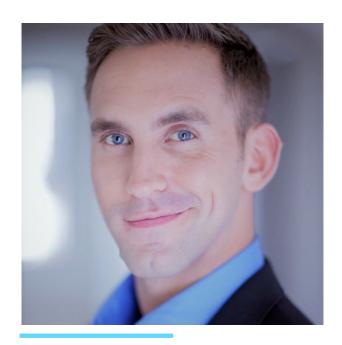


O1
Introductions
&
What to Expect



Placeholder

Meet Your Facilitators



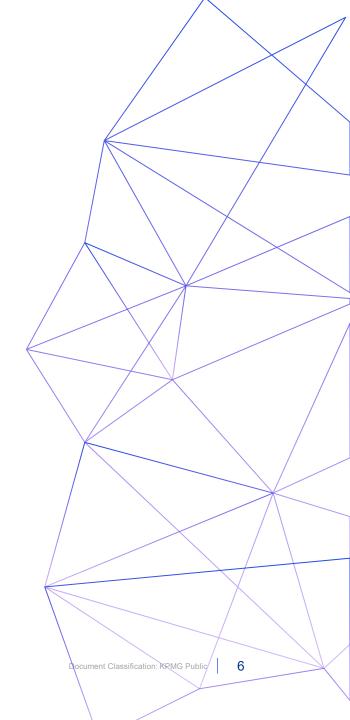
Christopher JamborTrusted Al Team, NYC



Lauren FangTrusted Al Team, NYC



What is currently your biggest Al challenge or burning question?





KPMG Allmpact Session 2025

Build exposure to Al's ever-changing capabilities for the world of non-profits



August 5, 2025



2-4 hours



Various Non-Profit Leaders



Onsite at KPMG locations

Objectives

- Understand Al's capabilities and applications for non-profits, including the tools and technologies, such as Al agents, that will optimize time and accelerate value
- Discuss relevant topics of interest, such as:
 - Classical vs Generative AI vs Agentic
 AI, especially how they differ
 - Leading practices for implementing GenAl, including the KPMG Trusted Al Framework
 - High impact implementation options (e.g., digital marketing, engagement)
 - Discussing the feasibility of use cases and pilots
- Strategies on moving from idea to scalable solutions and identifying low hanging fruit to find quick wins

Outcomes

- Learn about key topics of interest, highlighting real-world examples (e.g., addressing similar challenges for nonprofits and foundations)
- Ideate use cases for Generative AI and understand how to assess opportunities for automation of processes using AI
- Deep dive into potential use cases to better understand how they can be evaluated for feasibility (e.g., from a donor/customer, technology, and Trusted Al perspective)
- Discuss a high-level roadmap of actions you can take today & solutions to explore further



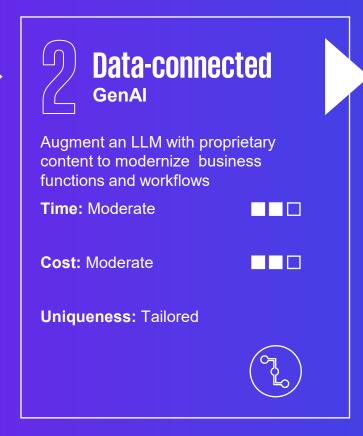
02

Big Picture:
How Alls Shaping the Future



The GenAl implementation continuum

Prompt-powered GenAl Open source LLM for ask/answer and general business use. Time: Quick **Cost:** Inexpensive **Uniqueness:** Basic





Lower



Level of effort

Highly customized "Invest, build, and use"

Higher



What is it?

Generative AI (GenAI) is a type of artificial intelligence (AI) that can generate content (text, images, audio, code, etc.) from prompts

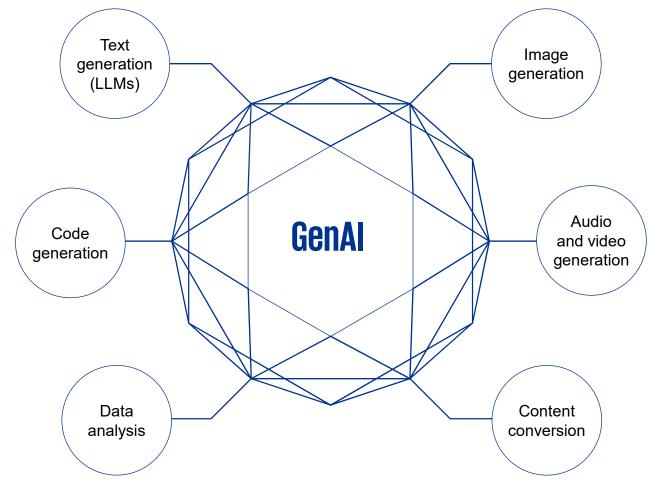
GenAl is an emerging subfield of Al capable of generating content.

GenAl models are trained using various Al and machine learning techniques designed to analyze patterns in text, audio, code, images, and videos.

Large language models (LLMs), such as GPT-4, Llama 2, etc., are trained on a vast body of corpus.

LLMs respond to "prompts" that are typically text but can also multimodal, including images and audio.

Generated content may suffer from HACKhallucination. accuracy, cohesiveness, and knowledgeability.





Gen Al strengths and trade-offs



What Gen Al does well

What Gen Al does less well

Create original content from high-level guidance

Provide the same answer every time

Create plausible, well-formed content

Know whether its answers are "good" or "bad"

Combine known concepts in new ways

Provide very specific, domain-level detail (but may surprise you!)

"Know" a broad range of information and draw connections



Performing very structured and repeated tasks

"Learn" to provide specific types of answers



Stay current with up-to-date information



TACO Framework by KPMG: Breaking Down Al Agentic Systems



Al agentic systems require all the 8-core components – goals, planner, reasoning engine, orchestration, tools & action, knowledge base, memory and governance - to function effectively





a standardized format

Scope: Multi or Cross-system workflows

Planning: Structured logic with

sub-goals

Orchestration: State-managed coordination

Best for: End-to-end business processes

Example: Customer onboarding adapting

dynamically to missing info or compliance checks





Multi-agent Coordination

Scope: Multi-agent orchestration

Planning: Dynamic resource optimization

Orchestration: Multi-agent choreography **Best for:** Complex systems coordination

Example: Cross-border compliance

monitoring

Collaborators

+ (a) Adaptive Al Teammates

Scope: Human-Al partnership

Planning: Context-aware adaptation

Orchestration: Interactive workflow

Best for: Creative & collaborative

problem-solving

Example: Marketing Assistant



Takeaway Question

How can my team use GenAl to gain efficiencies in daily work?



Where are the benefits of Al most evident?



Network Growth and Engagement

- · Increase engagement of vour network and donors (engaging consistently, build Al into platforms to ease access to information, develop content for email and social campaigns)
- Explore referral programs, champion programs, etc. where technology is an enabler



Process Efficiency and Automation

- Aim to simplify and **streamlin**e processes with goal to minimize manual tasks, allowing more time to focus on mission.
- · A guiding principle is "Simplify, streamline, automate."



Technology and Data Utilization

- Better understand our network's needs with Al
- Recognize data as an immediate and essential facilitator of operations
- Leverage technology across different stakeholder groups, aiding in tasks such as donor profiling and tailoring communications and marketing



Scale and Infrastructure

- Expanding our base will necessitate robust backbone infrastructure
- E-commerce platform will require upgrading to smoothly handle increased traffic, order volumes, and **ERP** system integration among others
- **Funding** is the biggest barrier to realizing this future vision and achieving scale

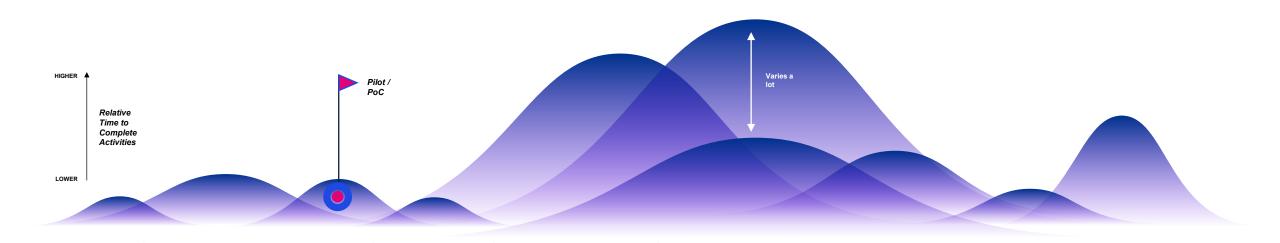


Content and User Experience

- Goal is to make better strategic decisions, aiming for engaging content distribution through the most effective channels
- Enhancing user experience across the board
- **Explore** innovative forms of communication to boost overall outreach and impact



Where and how to get started with Generative AI?



Strategy Development

The strategy lays the journey to scale Al capabilities including a how to embed GenAl into the Al portfolio.

GenAl Assessment

Assess people, process, data, and technologies on whether they meet the company's GenAl needs

Use Case Selection

Develop a use case catalogue and prioritize the opportunities based on value, speed, and ease.

Solution Design

Architect the overall solution incl architecture, other components and UX design

Data Acquisition & Preproc

Select a model and framework, considering factors like complexity, scalability, and performance. Diverse training & testing the GenAl model.

Prompting / Model Fine Tuning

Baselined prompt templates. Fine tune the GenAl model, adjusting hyperparameters and architecture as needed to optimize performance.

Model Test & Validation

Evaluate the model's performance on the validation set and finetune it accordingly. Test the model on the test set to gauge its real-world performance.

Model Deployment

Deploy the GenAl model on the appropriate platform, Ensure it is secure and scalable.

App Integration

Integrate GenAl results into existing application and workflows. Train users and get buy in



Garbage in, garbage out: data is crucial

Focus on Data Hygiene:



- Develop a routine for checking data accuracy and addressing inconsistencies as they arise
- Encourage staff to doublecheck their data entries



Embrace Data Literacy:

Create a culture where staff understand, interpret and use data effectively for informed decision making

Curate relevant data:



 Focus on collecting and storing data directly relevant to your AI training goals



Label data strategically:

Prioritize labeling the most critical data points, since labeling data for AI training can be time-consuming



Evolving AI technology trends – The Journey is Just Beginning

Multimodal LLMs



LLMs that can understand and generate different types of data, such as text, images, video, code, and audio (e.g., hand sketch to code)

Unleashed power of multisensory Al

Embedded Al



Al seamlessly integrated into SaaS and other apps and platforms; seamless and automation/ augmentation and intelligence (e.g., **Einstein GPT)**

More efficiency, automation, and transformation

Alagents



Programs that operate autonomously, are proactive, have memory, and take actions to achieve specific goals (e.g., meeting assistant)

Humans empowered

Expanding ecosystem



More democratization of AI; growing set of models, tools, libraries, and talent opens up Al development to everyone, not just experts

Democratized access to Al

Trustworthy Al



Regulations and evaluation criteria coming; integrate risk, compliance, and audit; focus on building trust; and enable widespread adoption

Trust. Equality. Safety. Transparency.

Small LLMs





Compact and efficient language models on resource-constrained compute; domain specificity and knowledge embeddings

Domain knowledge Al everywhere

Q-learning



Reinforcement learning-based Al that learns from trial and error. using rewards in an environment to determine optimal actions and master complex tasks

Autonomous learning and adaptation

Artificial general intelligence



Al that has the (hypothetical) ability to understand, reason, and perform (and exceed) intellectual tasks typically associated with human intelligence

Future of human-machine collaboration



03

Alin Action & Demos



Takeaway Question

What are a few use cases for GenAl in my organization?



KPMG Internal Al Case Study: Marketing & Thought Leadership

Reduction 67%-89% Drafting Client Emails

Reduction 67%-92%
Preparing talking points

Reduction 83-98% Finding subject experts

- Ingested thousands of KPMG internal articles to provide extensive and detailed insights.
- Leverages sophisticated AI techniques to facilitate faster retrieval, Q&A, and summarization over a variety of topics.
- Crafts tailored emails/communications for clients, generates new ideas, facilitates brainstorming sessions, and provides inspiration from a wealth of internal content.

Big Brothers, Big Sisters of Puget Sound A Non-Profit Al Case Study

The AI match recommendation engine leverages generative AI and machine learning to enhance the matching process between children (Littles) and adult volunteers (Bigs), enhancing the speed and quality of the matching process through a data-driven yet human-centered approach.

KPMG to Collaborate with Big Brothers Big Sisters of Puget Sound to Create Al Match Recommendation Engine with Microsoft support



🗂 June 13, 2024

KPMG is developing the AI match recommendation engine that is designed to augment the human judgment and expertise of the BBBSPS staff, who will have final approval for the matches.

They are leveraging a Microsoft cloud-based data science platform that enables secure and scalable data analysis to conduct

- Natural Language Processing
- Sentiment Analysis
- Machine Learning

The engine will analyze the profiles and preferences of Bigs and Littles and generate a ranked list of potential matches with the aim of enriching the mentoring experience for both Littles and Bigs.



USE CASE IDEAS Fundraising & **Operations**

- Prospect Research Al can be a game-changer in how nonprofits identify potential donors. By analyzing donor data, it can predict who is most likely to contribute, when, how much, and the best way to engage them. This paves the way for more effective and personalized donor relationships.
- Automation of Routine Tasks Al can handle repetitive tasks such as data collection, donor profiling, meeting scheduling, and reminders. This not only reduces errors but also frees up valuable time for more strategic efforts.
- Chatbots for 24/7 Support Al-powered chatbots on websites can offer continuous assistance, answering common questions from donors and beneficiaries, ensuring prompt and helpful responses.
- Personalized Appeals Personalization is key in donor engagement and fundraising. Al can swiftly analyze donor data to craft highly personalized donation appeals, aligning with individual communication preferences, giving history, and interests. Al can also help with research for grant proposals.
- Social Media Management Al tools can analyze social media trends, suggest content, schedule posts, and track engagement.
- Fraud Detection Al algorithms can flag anomalies in financial transactions and detect potentially fraudulent language in written communications, ensuring resource security and transparency.
- Event Management Al can assist in selecting venues, scheduling, budgeting, and promoting events, optimizing attendance and community engagement.





USE CASE IDEAS Program Teams

- **Data Management** Al can help nonprofits clean, organize, integrate, and secure their data. It can also generate data visualizations, making it easier to derive insights.
- **Program Evaluation -** Al analysis of data allows nonprofits to assess program outcomes, effectiveness, and sentiment. This informs better decision-making and program optimization.
- **Personalized Intervention** Al can help assess individual needs, preferences, and situations to deliver targeted recommendations for interventions that would be most effective.
- Predictive Analytics Al can assist in creating predictive models to see how
 different interventions could impact populations, helping organizations determine
 which treatments would yield the best results.
- **Analyzing Survey Data** Organizations can survey donors and/or program beneficiaries to do sentiment or outcome analyses. Another possibility is looking at peer benchmarking data and using AI run analyses.
- **Translation Services** Al is a great tool to translate text or audio into different languages. This could be extremely helpful for nonprofits that serve multilingual populations.
- **Program Enhancement for Clients** Al can provide benefits for organization's unique missions. For example, writing curriculums to help students, using Al as job or interview coaches for clients, writing programs to optimize food distribution, etc.

Document Classification: KPMG Public



Incorporating Al across the enterprise

Helping Hands is a nonprofit that has programs for the homeless in a major city, such as 24-hour shelters, free meals, and job training programs. They have been using AI across their different teams to save time and increase impact.



- Krista uses Einstein Copilot in Salesforce to ask about which donors are more likely to give in the next 3 months
- She also asks Einstein Copilot to provide specific information on each donor to craft personalized appeal letters
- She then uses Microsoft Copilot in Word to draft and edit language for appeal letters



- Every morning, John uses Microsoft Copilot to search Outlook and tell him what his most important tasks of the day are from his emails
- John has been able to optimize volunteer placements by using ChatGPT to analyze their preference data with shelter and soup kitchen peak times
- John's team has used ChatGPT to build a custom app to better track and manage volunteers

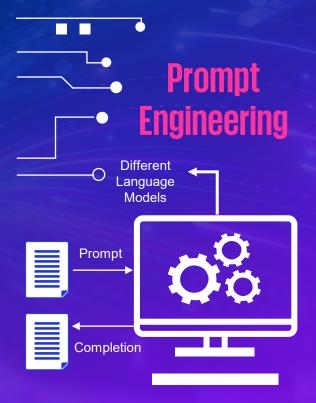


- Diana just received annual survey data on their programs that includes demographic data on program participants, how long someone has been interacting with Helping Hands services, what programs they have completed at the organization, if graduates have a job, and other data.
- Diana uploads the data and asks a generative AI tool to create a predictive model that gives recommended programs that most predict success based on a client's profile



What is prompt engineering?

Prompt engineering is the design of high-quality prompts that guide the Gen A I models to produce the most accurate and desired outputs.



It involves

- Choosing the correct type of prompts/techniques
- Optimizing their length and structure
- Determining their order and relevance to the task
- Help ensure compliance with guidelines
- Evaluating and testing results for professional use



Best practices for effective prompts

Does your prompt include these:

1

Clarity

- Is the prompt clearly written?
- · Are the instructions easy to understand?

2

Specificity

- Does the prompt specify the type of response expected (e.g., essay, short answer, discussion)?
- Does it include specific questions or tasks?

3

Relevance

- Is the prompt relevant to the topic or objective?
- Is it appropriate for the audience's level of knowledge or skills?

4

Engagement

- Is the prompt interesting and thoughtprovoking?
- Does it encourage critical thinking or creativity?

5

Format

- Is the prompt structured in a readable format (e.g., bullet points, numbered lists)?
- Is the prompt visually organized to guide the response effectively

6

Flexibility

- Is the prompt open-ended enough to accommodate various ideas?
- Does it permit creative responses?

7

Inclusivity

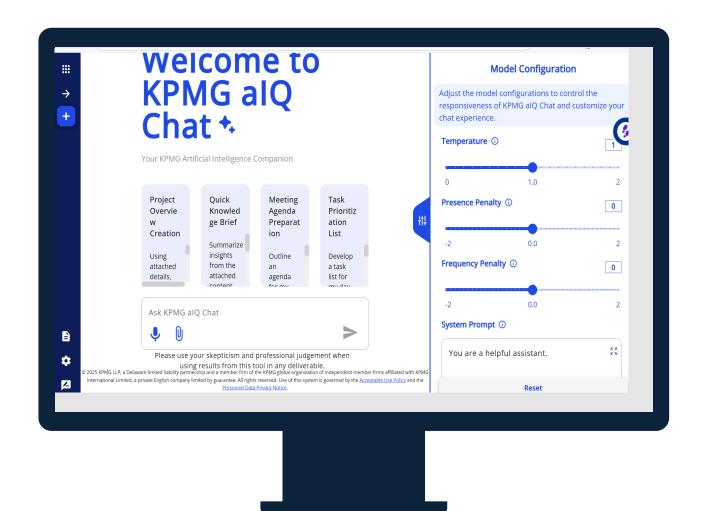
- Is the language used inclusive and free from bias?
- Does it avoid assumptions about topic

8

Actionability

- Does the prompt call for action, such as research, reflection, or discussion?
- Are there clear next steps or follow-up actions indicated?

Time for a demo...



04

Risks, Regulations, & KPMG Trusted Al Framework



Takeaway Question

What are the key risks and how does my organization mitigate them?



Navigating the organizational risks that come with Al growth











Trust

- Risk to external reputation (customer & stakeholders)
- Risk of bias, discrimination and misinformation
- Risk of opaqueness in Al

Compliance

- Rising number of global regulations around AI & ethics
- Unpredictable statelevel regulatory environment
- Compliance with growing number of internal enterprise policies and controls

Security & Privacy

- Skyrocketing number of security vulnerabilities - cyber & adversarial
- Need for transparency & consumer privacy

Value

- Risk of data integrity, model accuracy
- Lack of end-to-end-Trusted AI tooling to automate manual processes
- Lack of awareness & training on Al & Trusted Al

Speed

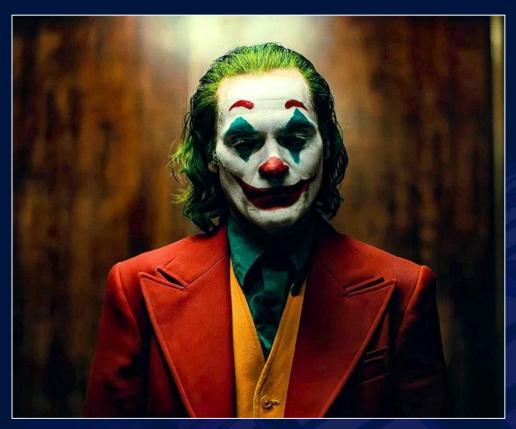
- Growing number of models built with diverse stakeholders & complex pipelines
- Exponential increase in data, storage & compute
- Shortage of Al/ML talent



Risks related to Al intrinsic characteristics: memorization

Midjourney: "Joaquin Phoenix Joker movie, 2019, screenshot from a movie, movie scene"

Extract from movie



Midjourney



Risks related to Al intrinsic characteristics: hallucination

For each EU country, name a monument, an artist, a dish, a historical figure and a work of art



Germany



- Monument: Brandenburg Gate
- Artist: Ludwig van Beethoven
- Dish: Currywurst
- Historical figure: Otto von Bismarck
- Works of Art: « Las Meninas » from Diego Velázquez

Austria

- Monument: Schönbrunn Palace
- Artist: Gustav Klimt
- Dish: Wiener Schnitzel
- Historical figure: Sigmund Freud
- Works of Art: « The Kiss » from Gustav Klimt





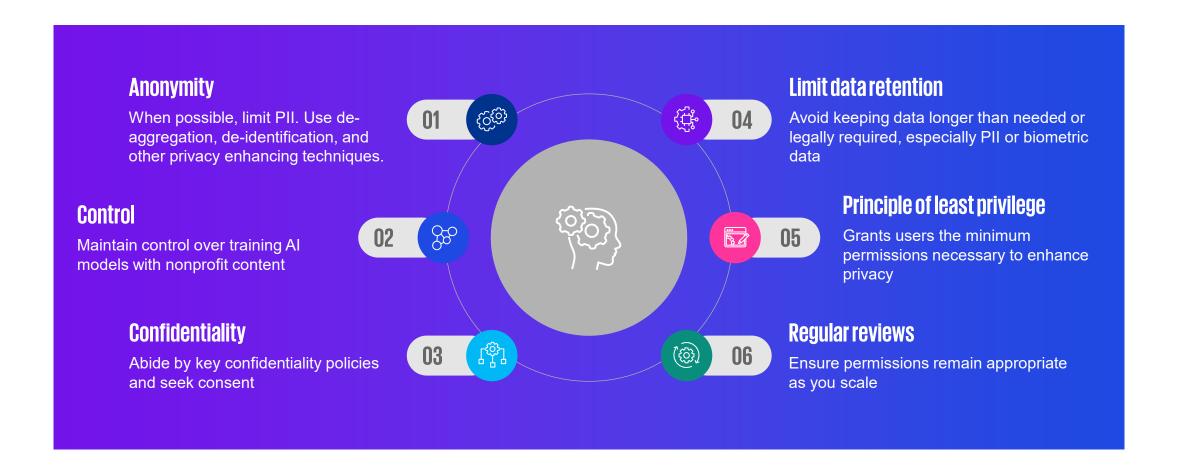


The Al tools we're using are all built using massive amounts of data and free versions of these tools are free because they use our data to train and improve their products. Not all data is created equal in the eyes of the law, so it is essential to protect sensitive data and not upload it to these tools without verifying how it is used.

Term	Definition
PCI - Personal Confidential Information	Any information that identifies, relates to, describes, or is capable of being associated with a particular individual, and the unauthorized disclosure or misuse of which could reasonably be expected to cause harm or risk to the individual's privacy, reputation, or security. PCI can include, but is not limited to: 1. Personal Identifiers: Names, addresses, phone numbers, email addresses, social security numbers, passport numbers, and other government-issued identification numbers. 2. Financial Information: Bank account numbers, credit/debit card numbers, financial transaction records, and income or asset information. 3. Health and Medical Information: Medical records, diagnoses, treatment information, and health insurance details. 4. Biometric Data: Fingerprints, iris scans, facial recognition data, and other biometric identifiers. 5. Educational Records: Academic transcripts, test scores, and other educational information. 6. Employment and Personnel Records: Employment history, performance evaluations, disciplinary actions, and compensation details. 7. Sensitive Personal Information: Racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, and data concerning an individual's sex life or sexual orientation. Organizations that handle PCI are typically required to implement robust security measures, access controls, and data protection practices to safeguard this information from unauthorized access, disclosure, or misuse. Failure to properly protect PCI can result in legal consequences, regulatory fines, and reputational damage.
PII - Personally Identifiable Information	Any data that can be used to identify a specific individual, either alone or in combination with other data. Examples include names, addresses, social security numbers, biometric data, and financial account numbers. PII is subject to various privacy laws and regulations, such as the GDPR and the California Consumer Privacy Act (CCPA).
PHI - Protected Health Information	Any information about an individual's health status, healthcare, or payment for healthcare services that can be linked to the individual. PHI is protected under the Health Insurance Portability and Accountability Act (HIPAA) and includes medical records, test results, diagnoses, and treatment information. Strict rules govern the use, disclosure, and safeguarding of PHI.



Illustrative best practices for maintaining data privacy and confidentiality





KPMG Trusted Al Approach



KPMG Trusted Al principles



Values-driven

We implement AI as guided by our values. They are our differentiator and shape a culture that is open, inclusive and operates to the highest ethical standards. Our values inform our day-to-day behaviors and help us navigate emerging opportunities and challenges.



Human-centric

We prioritize human impact as we deploy AI and recognize the needs of our clients and our people. We are embracing this technology to empower and augment human capabilities in order to unleash creativity and improve productivity in a way that allows people to reimagine how they spend their days.



Trustworthy

We will adhere to our principles and the ethical pillars that guide how and why we use Al across its lifecycle. We will strive to ensure our data acquisition, governance, and usage practices uphold ethical standards and comply with applicable privacy and data protection regulations as well as any confidentiality requirements.



Trusted Alis critical

We understand trustworthy and ethical AI is a complex business, regulatory, and technical challenge, and we are committed to helping clients put it into practice. We help develop and deploy an extensive Trusted AI program across the AI/ML lifecycle



Fairness

Al solutions should be designed to reduce or eliminate bias against individuals, communities, and groups.



Reliability

Al solutions should consistently operate in accordance with their intended purpose and scope and at the desired level of precision.



Transparency

Al solutions should include responsible disclosure to provide stakeholders with a clear understanding of what is happening in each solution across the Al lifecycle.



Security

Robust and resilient practices should be implemented to safeguard AI solutions against bad actors, misinformation, or adverse events.



Explainability

Al solutions should be developed and delivered in a way that answers the questions of how and why a conclusion was drawn from the solution.



Safety

Al solutions should be designed and implemented to safeguard against harm to people, businesses, and property.



Accountability

Human oversight and responsibility should be embedded across the Al lifecycle to manage risk and comply with applicable laws and regulations.



Privacy

Al solutions should be designed to comply with applicable privacy and data protection laws and regulations.



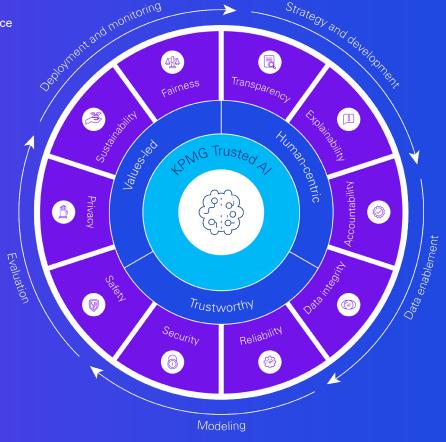
Data integrity

Data used in AI solutions should be acquired in compliance with applicable laws and regulations and assessed for accuracy, completeness, appropriateness, and quality to drive trusted decisions.



Sustainability

Al solutions should be designed to be energy efficient, reduce carbon emissions, and support a cleaner environment.



Key questions to ask about Trusted Al and your organization

How can I use AI effectively, at scale, and responsibly to achieve tangible business outcomes?

Critical questions and concerns

1 How do we protect against financial & reputational risks?

- How can I ensure my models are managed effectively to mitigate any financial penalties from noncompliance with regulations?
- How do I proactively manage my Al models to ensure it doesn't violate social norms and values?

How do we enhance the trust of our stakeholders?

- Can we trust our Al models?
- Am I at risk of approving/rejecting the wrong decision?
- Is this in line with our ethics, values, and brand?



- Who is responsible for the decision made?
- What are the consequences for bad decisions?
- How does our operational model, training, and change management practices need to evolve in support of Trusted AI?

4

How do we **secure our models** from adversarial attacks?

- How secure are my Al models against cyberattacks, bad actors, and insider threats?
- Are my security controls working?
 What are some opportunities for improvement?
- Are my Al models violating anyone's privacy?

How do we **ensure compliance** with global AI regulations?

- How can we effectively ensure our AI models are compliant with the rapidly growing list of global regulations?
- How can we automate the review, insights, and management of compliance policies?
- How do I explain this to the customer (or regulator) so that they understand?



How do we harness the value of our Al at scale and responsibly?

- How can I effectively manage the growing number of AI models in my environment?
- What tools can I use to scale, drive automation, and also balance responsibility?



Best practices for making Al responsible

These key considerations help organizations have the right safeguards in place in order to feel safe to play and experiment.

Commitment statement and governance



Write and publish a formal declaration of the organization's public commitment to using and building Al in a safe and responsible way

Identify which group(s) will play a role in the development, upkeep, and execution of the Al policy; diversity in stakeholder input is crucial.

Gather consent for personal data collected



Disclose Aluse or interaction to users



Acquire and document permission for data to be collected, especially personal or biometric data.

If someone does not give their permission, provide alternatives.

Add simple text on Al-generated images, videos, or even text that says, "This X was generated by AI." If Al is built into a system, disclose that the user will be interacting with AI and not with a real person.

Trust can take a long time to build, but only an instant to lose. When in doubt – it is always best to err on the side of disclosure.

Give options to opt-out



Al systems are still in their nascency: they can often be wrong...or people may simply be uncomfortable talking with an Al rather than a real person.

It's best practice that – when possible – give users the option to opt-out of interacting with Al, and/or their data being collected.

Incorporate "human in the loop"



Al or automative tooling should not replace human judgement. Determine lines of accountability and remind professionals that they should "double check" any output of an Al system.

Be careful using AI for situations where person-toperson may be more ethical (e.g. emotionally difficult situations, etc.)

Document Al permissions and restrictions



Consider different approaches to regulating Al technology; e.g., determining when policy versus guidelines are required, writing policy for specific Al technologies versus AI "patterns."

Establish procedures for monitoring compliance and addressing violations.



05

Roadmapping



A Roadmap for Al Transformation



A trust-by-design approach to operationalize an ethical end-to-end Al lifecycle.

Key questions you should be asking yourself

Do you have someone responsible for AI within organization?

Do they know everywhere you are using it?

Do you have a responsible use policy that governs your use of AI?

Do you believe you have the controls in place to you adhere to that policy?

Do you have an efficient approach to monitor and remediate the controls?



Develop Al Value Statement

- Develop vision for Al
- · Leaders who will operationalize vision
- Inclusion into annual Corporate Impact Plan



Draft Internal Usage Guidelines

 Translation of vision and mission into organizational guidelines, policies, technical controls



Expand Partner Ecosystem

Partnerships to share practices, collaborate on thought leadership and co-innovate: EAIGG, Microsoft, Responsible Al Institute, NIST



Maintain Al Inventory

 Create inventory and taxonomy to track and manage Al systems actively in use across the firm



Determine Risk Management

- Deploy ongoing management, monitoring, reporting and mitigation of risks.
- Conduct regular checks and reporting of risks



Ongoing Training & Awareness

 Mandatory training programs to educate professionals about emerging regulations and usage policy



Need For Al Governance Action

Short-term:

Define the appropriate governance

- Implement your Al governance framework
- . Define policy to identify risk levels for AI systems
- Manage stakeholder expectation
- Set up sustainable data management practices

Know your risks

- · Prioritize and manage Al risks
- Perform inventory and classify current Al landscape
- Conduct a gap analysis
- Test Al systems
- Define third party risk management process

Initiate a scalable approach

- Document and maintain records
- Automate system management and evaluation
- Train employees on AI ethics and compliance
- Establish usage guidelines

Mid-to long-term:

Anticipate Regulatory impacts on business processes

- Build consumer trust through transparency.
- Align strategically with regulatory changes
- Collaborate and keep an open dialogue with industry and policy makers.

Develop Ethics & Governance

- Prioritize long-term investment in AI ethics and governance.
- Maintain ongoing Al literacy and training programs

Embed trusted AI in innovation, design and control

- Innovate within ethical boundaries
- Implement trusted AI and security by design
- Audit and update the Al system regularly



Current State Analysis



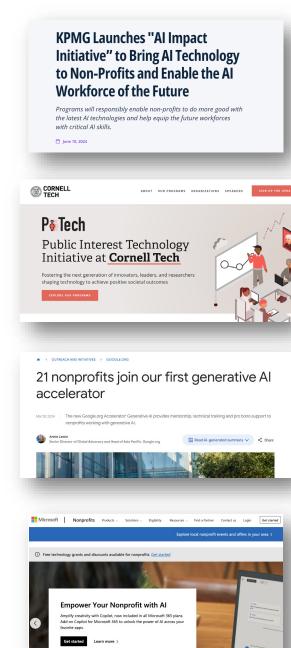
Based on the discussions so far, answer the following questions.

1	Short-term goals and low hanging fruit	• Aim to pick off "low-hanging fruits" for quick optimization wins, with the goal of refining our data structure so it's ready for AI
2	Actions already undertaken or underway	• "We have already begun to"
3	Pre-identified ideas/use cases	• "We would like to"
4	Identified challenges	• "Key challenges we anticipate are"

Closing



Additional RESOURCES





Al support for nonprofits including pro-bono consulting projects.

Cornell Tech Fellowships

Graduate students from Cornell and other universities can support nonprofits through funded fellowships.

Google.org

Google.org offers resources for nonprofits in deploying AI, including their new GenAl accelerator

Microsoft Technology Grants

Microsoft, among others, offer technology grants for nonprofits.



Our market-leading AI thought leadership

Published insights and thought leadership







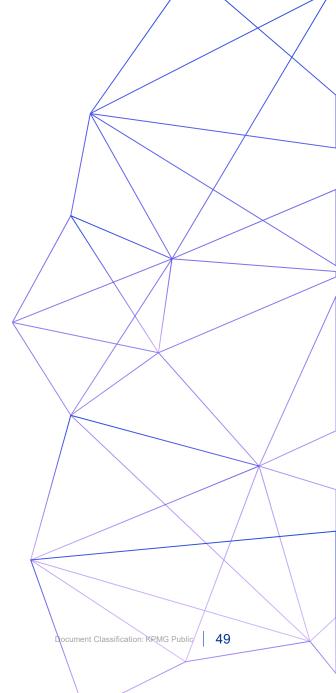




Links to articles can be accessed by clicking on each image.







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