



# IT Maturity Assessment



**As technology leaders prepare for the future**, it is critical to understand how ready your organization is to align strategies, define plans, change technologies, test quality, deliver solutions, and sustain operations. To support this, we have developed an IT maturity assessment that provides clarity and insights to **inform how “Future-Ready” you are and what you can do to prepare for what is ahead.**



## Key Themes

The [six priorities for technology leaders](#) from KPMG LLP’s POV on the Future of IT.

01

### Everything-as-a-service and cloud-based consumption

The transition to XaaS can bring significant benefits—but also presents IT functions with new risks and costs.

02

### Data-centric IT

To progress from enabling processes to delivering insights, IT leaders need to re-wire data architecture and expand capabilities.

03

### Focus on resilience

Combining technology and humans, supported by a strong resilient culture, can reduce vulnerabilities to service disruption and cyber threats.

04

### Incubating IT talent

Through creative approaches to recruitment and personal development, organizations can overcome talent gaps and foster diverse, exciting, and fulfilling workplaces.

05

### Innovation at velocity

IT is now well-positioned as a transformative business partner, but it should accelerate the velocity of its innovation to maintain prominence.

06

### Responsible operations

IT is uniquely positioned to help drive performance across organizations.



## Introducing the KPMG IT Maturity Assessment

This assessment provides an understanding of your baseline capability maturity, offers insights into areas for improvement, and includes guidance from KPMG on how you prepare for the future.



**Rapid IT Readiness Assessment:** Consists of 36 questions covering 6 layers of the IT operating model across 6 IT capability domains



**Detailed IT Readiness Assessment:** Consists of 210 questions covering 6 layers of the IT operating model across 35 IT capability domains



All assessments conclude with an aggregated capability maturity rating and recommendations for future-ready practices to adopt, with the option to receive tailored guidance from a KPMG professional at an additional cost.



## Benefits:

Quickly identify potential areas to improve capability maturity

Reveal consensus among client IT leaders around strengths and challenges

Benchmark against peers, industry

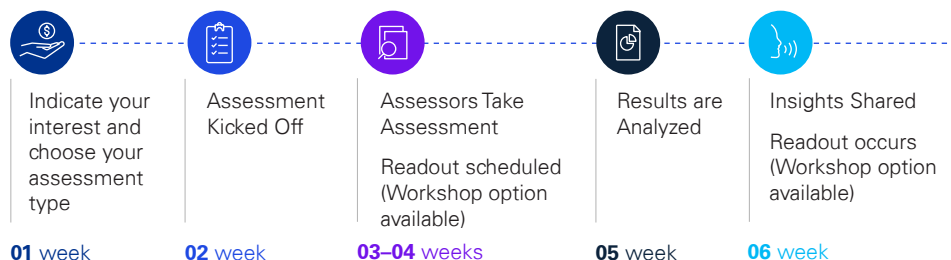
Connect findings with KPMG’s thought leadership

Receive external perspective on path forward



## IT Maturity Assessment—E2E process

~6-weeks process from interest to results readout.



Assessment covers the layers of an IT organization's operating model:

|                               |
|-------------------------------|
| People and Culture            |
| Governance                    |
| Functional Processes          |
| Service Delivery Model        |
| Performance Insights and Data |
| Technology and Tooling        |



## Why KPMG

KPMG has extensive experience **from the boardroom to the data center**. We assess future-readiness, align improvements to business priorities, build capability maturity, and advise through IT transformation. KPMG helps clients through every stage of their transformation journey—from strategy through functional change and technology implementation—with leading practices and tailored solutions. Our professionals offer a transparent plan and deep knowledge of your business and technology. Whether entering new markets, launching products, or engaging with customers, KPMG helps clients get ready for the Future of IT. KPMG combines its business insight, technical expertise, and creativity to help maximize the value of IT and build trust.

**KPMG is proud to offer this assessment at several levels of depth—including an option that is at no cost to you. Contact us if you'd like more information.**



## KPMG ranks as a top firm for IT strategy and operating model transformation services

KPMG was recently named one of *Forbes'* Best Management Consulting Firms of 2025 in the category of IT Strategy & Implementation; **#1 for quality AI advice and implementation in the US** by Source; and a **leader** in the IDC MarketScape: Worldwide Operations Improvement Consulting Services 2023–2024 Vendor Assessment.



### IDC MarketScape:

A Worldwide Operations Improvement Consulting Services 2023–2024 Vendor Assessment Leader

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