

American Worker Survey – Financial Services (FS)

KPMG explored attitudes on automation, upskilling, and flexibility

Optimism around AI continues to grow as adoption escalates

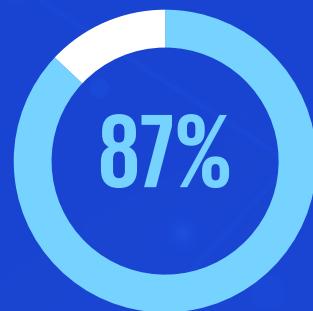
Most agree automation has **improved** their professional abilities

73% say they use automation tools at least once a week

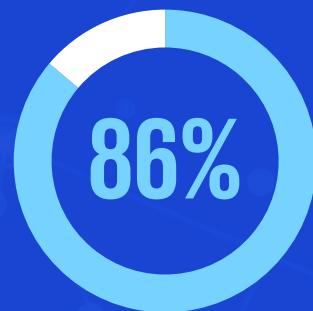
66% say their firm emphasizes continuous learning about automation tools



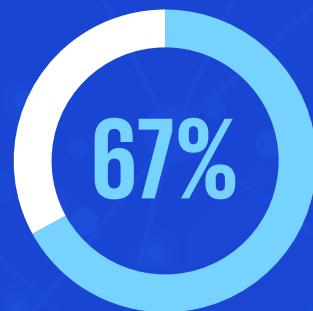
FS employees expect flexibility – and see benefits of on-site work



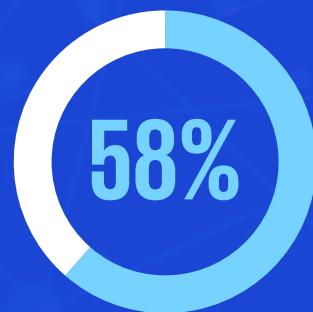
Remote work has helped employees **balance home and work** responsibilities



Manager trusts them to be productive when working remote

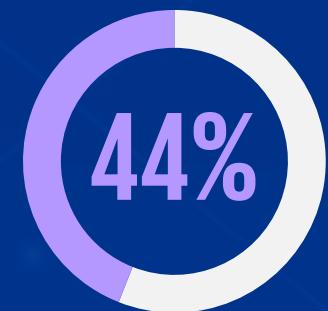


Four-day (32-hour) work week: 67% say they could accomplish the same amount in four days as they do in five



Social aspects of working on-site positively impact their sense of belonging

Upskilling / reskilling can help enhance employee retention



44% of finance workers have **considered leaving** their company in the last year
28% are actively looking for new roles

Top reasons for leaving



Contact us

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Explore more in the full report

[A new beginning](#)