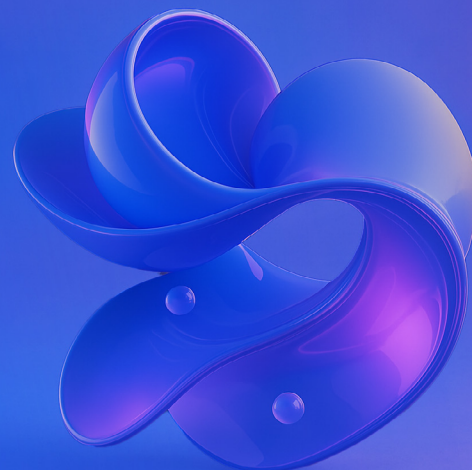




servicenow

Accelerate your OT asset management discipline



KPMG and ServiceNow empower organizations to effectively identify, protect, and manage their OT assets



Operational technology management (OTM) solutions provide organizations with full visibility of their operational technology (OT) assets for managing and protecting against today's threats while supporting their goals to build a future-ready environment—an essential mission in today's competitive environment.

By modernizing and optimizing OT management capabilities, organizations can mitigate exposure to growing cyber threats, minimize production downtime, safeguard revenue, and enhance overall resilience. KPMG LLP (KPMG) and ServiceNow offer advanced capabilities and processes that allow organizations to optimize workflows, improve service management, reduce technical debt, and accelerate the transition toward a factory of the future, where asset discovery and cyber protection become critical disciplines across core operations.

Organizations often struggle to identify and manage assets, increasing their risk exposure. Risk reports often depict a healthier status of OT assets since the data is based on what is known. The dynamic regulatory landscape and increasingly sophisticated cyber-attacks further complicate the challenge, making strong OT asset management practices essential for operational success.

In today's landscape, it is crucial for OT and Cybersecurity leaders to identify, safeguard, and manage their assets in a manner that ensures operational continuity and security. Embracing this transformational opportunity will empower leaders to deliver value, work in collaboration, mitigate risks, and reduce costs, ensuring comprehensive oversight of their critical OT assets and infrastructure.

87% of ransomware attacks against industrial organizations **increased over the previous year.**

70% of vulnerabilities **reside deep within the network.**

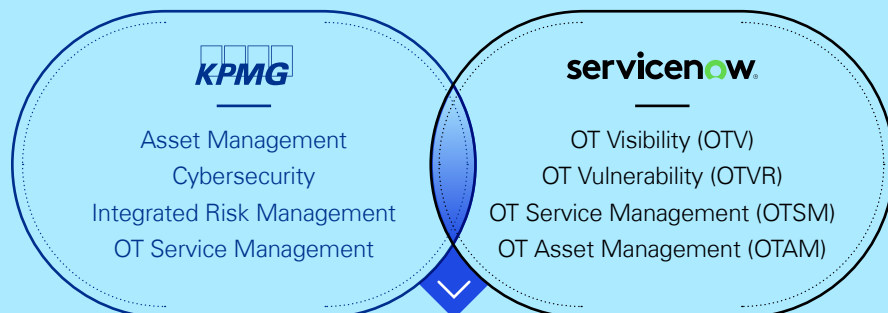
Source: Dragos OT/ICS Cybersecurity report - 8th annual year in review 2025



Embrace the OTM opportunity

Identify, safeguard and protect your assets with KPMG and ServiceNow.

KPMG helps organizations harness the potential of OTM. By leveraging ServiceNow's Operational Technology Management (OTM) capabilities on the Now platform, organizations can unlock new opportunities and accelerate their asset management practices and disciplines—securing greater operational and IT value for the business.



Accelerate the transition toward a factory of the future

Optimize workflows | Improve service management | Reduce technical debt



Modern, intelligent, and resilient operating environments

The KPMG differentiator lies in helping organizations harness the value of OTM through our multidisciplinary teams, which span across systems engineering, cybersecurity, technology strategy, and ServiceNow platform engineer practices. This combination of competencies enables you to not only unlock the unhamessed value in your ServiceNow platform but also takes an integrated view of security and risk management to remain relevant in the midst of threats.

With decades of experience supporting organizations with their ServiceNow needs across OT, SecOps, Risk, and other areas, KPMG has developed a deep set of skills expanding into OTM, complemented by our sector-specific knowledge in heavy asset-based industries and regulated entities. In addition to technology enablement, KPMG specialists will establish the right governance models and metrics to help safeguard your OT assets, data, and infrastructure, allowing you to build greater resilience, mitigate risks, and support your goals in the future. Together, we can deploy industry-leading processes to optimize workflows and enhance your SecOps service management and asset management capabilities for more effective OT management, while driving efficiencies and securing your OT assets from within the ServiceNow platform.

By leveraging advanced operational technology management capabilities and real-time analytics, you can prioritize resources within your operations and in the field, anticipate potential threats, safeguard against them, and respond quickly to incidents.

In collaboration with ServiceNow, KPMG provides organizations with the capabilities and tools to build modern, intelligent, and resilient operating environments. This transformative solution enables you to respond with agility to today's volatile landscape, while aligning with the evolving needs of the business. KPMG and ServiceNow, together, can help you take full advantage of the opportunities that OTM can deliver.



Increase agility in today's volatile landscape

Expand the value and invest in the Now platform to unlock the full potential of ServiceNow's OTM modules with KPMG.

By leveraging
OT, SecOps, and
transformation
capabilities, we
can help you:



Enhance visibility across your OT environment



Leverage real-time insights for informed decision-making



Implement targeted security measures to safeguard your assets



Improve compliance with the latest regulatory standards



Gain insights and improve collaboration to resolve incidents and manage changes



Achieve greater efficiency and cost savings by streamlining and simplifying the asset management lifecycle



Why work with KPMG and ServiceNow

KPMG and ServiceNow are committed to tackling challenges with leading technology, a tailored strategy, and a practical execution plan that will make the difference for our clients.



Discover how KPMG can accelerate your asset management discipline with ServiceNow Operational Technology Management—
request a demo today:



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