# KPMG

# Convergence of care

MedTech CEOs' pivotal role in connected health and wellness



The MedTech industry stands at the forefront of connected healthcare, offering groundbreaking solutions that significantly enhance both provider efficiency and patient outcomes. The industry is uniquely positioned to address a spectrum of pressing challenges, from reducing the strain on overburdened healthcare systems to making high-quality care accessible across diverse populations. Rapid advancements in areas like AI, robotics, and digital health solutions are not just reshaping patient and provider experiences—they are setting new standards for what healthcare can achieve.

In this evolving sector, MedTech CEOs are adopting strategic approaches that are as forward-thinking as the technologies they champion. They are tasked with striking a delicate balance between driving innovation and ensuring new devices don't add to the provider burden. Below, we delve into the pivotal roles MedTech leaders play and the strategic approaches they are employing to effectively harness opportunities and tackle the challenges of an evolving healthcare ecosystem.



MedTech CEOs must navigate the complexities of integrating next-generation technologies such as AI, robotics, and telemedicine into the products they bring to market. These technologies are more than mere functional advancements; they are transformative facets that can significantly improve the quality of patient care. For instance, AI can streamline diagnostics and patient monitoring, robotics can enhance surgical precision, and telemedicine can expand access to healthcare services, thereby improving patient outcomes across various settings. It is essential for MedTech CEOs to ensure that these technological integrations respond effectively to the real and evolving needs of patients and providers. This involves a deep understanding of market dynamics and consumer expectations, which are increasingly shifting towards personalized and efficient healthcare solutions. Finally, MedTech leaders must engage continuously with stakeholders, including patients, healthcare professionals, and regulatory bodies, to gather insights and feedback. This engagement is crucial for informing the development of technologies that are user-friendly and aligned with the practical needs of end users.



### How KPMG can help with sustainable transformation

#### The KPMG Connected Enterprise framework

supports MedTech CEOs by providing a thorough review process that identifies key digital transformation opportunities. This framework emphasizes the importance of agility and resilience, essential qualities in a sector characterized by rapid technological advancements and regulatory changes. Further, KPMG aids organizations in fostering a culture of innovation by helping ensure that strategic initiatives are customer-centric and aligned with long-term objectives. This approach supports the development of forward-thinking solutions that meet the complex demands of connected healthcare delivery.

© 2024 KPMG LLP, a Delaware limited liability partnership and a member firm of the KPMG global organization of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved. The KPMG name and logo are trademarks used under license by the independent member firms of the KPMG global organization. USCS020024-1A



#### Market understanding and expansion

Understanding market dynamics is crucial for MedTech CEOs, especially in a landscape experiencing significant demographic shifts such as an aging population and increased prevalence of chronic diseases. These demographic changes are driving a higher demand for healthcare services, which in turn places considerable stress on existing healthcare systems. MedTech solutions have the potential to alleviate this stress by enhancing the efficiency of healthcare providers' workflow, improving patient management of chronic conditions, and facilitating streamlined communication between providers and patients. For MedTech CEOs, it is essential to focus on developing devices and technologies that fit seamlessly into existing healthcare workflows. For instance, innovations in remote monitoring technologies can reduce the need for frequent hospital visits, helping to manage patient loads and alleviate provider burnout.



### How KPMG can help unlock market insights

By leveraging the Insights and Customer Engagement lenses of the KPMG Connected Enterprise, framework, CEOs can develop a deeper understanding of the evolving marketplace and consumer dynamics. This understanding enables MedTech companies to identify specific needs within the market and address them with tailored solutions, ensuring that their innovations are directly relevant to the market's current challenges. The advanced analytics capabilities of KPMG provide CEOs with actionable insights into market trends, consumer behavior, and operational efficiencies. This data-driven approach informs strategic decision-making and product development processes.

## $\mathbb{R} = 0$ Digital transformation and security

MedTech companies are tasked with developing devices that collect patient data that can lead to actionable insights that significantly improve patient outcomes. The integration of AI and machine learning into MedTech extends beyond enhancing operational efficiency; it fundamentally transforms diagnostic accuracy and personalizes patient care. As MedTech CEOs prioritize investments in advanced technologies, they must ensure that resulting devices are not only effective, but also ethical, secure, and compliant with global regulations. This includes ensuring that AI systems are transparent and free from biases that could affect patient care outcomes. Moreover, the security of patient data must be a paramount concern, given the sensitive nature of health information and the increasing risks associated with data breaches. Finally, as the MedTech market expands globally, CEOs must also adapt their strategies to diverse regulatory landscapes and cultural differences, tailoring their approaches to meet local needs and regulations. This requires a nuanced understanding of global markets and the ability to implement flexible strategies that can respond to varying international standards.

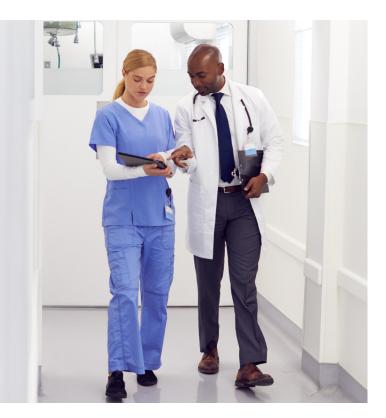


#### How KPMG can help organizations adopt advanced technologies safely and securely

Our technology and ecosystem capabilities provide MedTech companies with the essential tools and insights needed to navigate a complex technological landscape. This includes facilitating relationships with tech innovators, which can accelerate the development and integration of advanced technologies in MedTech solutions. KPMG helps companies harness the power of Al, robotics, telemedicine, and wearables, helping ensure that digital transformation efforts enhance patient care and operational efficiency. Our thorough approach to cybersecurity and compliance is crucial in this context. It helps ensure that MedTech companies meet stringent regulatory standards and effectively protect sensitive patient data. The KPMG framework includes data encryption, multifactor authentication, and routine network security maintenance, which are essential for safeguarding health information against breaches.

© 2024 KPMG LLP, a Delaware limited liability partnership and a member firm of the KPMG global organization of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved. The KPMG name and logo are trademarks used under license by the independent member firms of the KPMG global organization. USCS020024-1A

Today, the role of a MedTech CEO is more demanding than ever, requiring a masterful balance of investment in innovation and emerging technologies, deep insight into the needs of their stakeholders, and a vision of more connected healthcare worldwide. In an era marked by rapid technological advancements and shifting demands from both providers and patients, these leaders are the linchpins in steering their organizations through an increasingly critical role in the healthcare ecosystem. This approach not only enhances company performance but also significantly contributes to the advancement of global healthcare outcomes, making a profound impact on lives around the world.



#### **Contact us**



Kristin Pothier Principal, National Life Sciences Sector Lead and Global Deal Advisory and Strategy Leader, Healthcare and Life Sciences KPMG LLP

kpothier@kpmg.com



Rajesh Misra Principal, Advisory C&O Commercial KPMG LLP rkmisra@kpmg.com



Dipan Karumsi Principal, US Consulting Sector Leader for Life Sciences KPMG LLP dkarumsi@kpmg.com



**Mike Ricci** 

Managing Director Advisory, C&O Commercial KPMG LLP michaelricci@kpmg.com

Some or all of the services described herein may not be permissible for KPMG audit clients and their affiliates or related entities.

Learn about us:



kpmg.com

The information contained herein is of a general nature and is not intended to address the circumstances of any particular individual or entity. Although we endeavor to provide accurate and timely information, there can be no guarantee that such information is accurate as of the date it is received or that it will continue to be accurate in the future. No one should act upon such information without appropriate professional advice after a thorough examination of the particular situation.

© 2024 KPMG LLP, a Delaware limited liability partnership and a member firm of the KPMG global organization of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved. The KPMG name and logo are trademarks used under license by the independent member firms of the KPMG global organization. USCS020024-1A