



Five Keys to Deploying AI and Automation in Government



We have helped more than a dozen government organizations strategize, pilot, and implement AI and automation. From that experience, we have developed five keys to success and lessons learned that can help government organizations avoid common pitfalls.

5 Keys to AI Success

-  1 Establish an agency-wide digital strategy
-  2 Create and communicate the workforce plan
-  3 Address governance and policy changes
-  4 Evaluate your business processes and data
-  5 View the CIO as an innovator, not just a technology guardian

Since many government organizations are already undergoing some form of digital transformation or modernization, AI and automation must be considered as enabling tools. The potential benefits and ROI from applying these technologies far outweigh any potential risks. The greater risk is not taking advantage of these tools and falling further behind the technology curve.

Deploying AI and automation requires a well-planned, and thoughtful approach that can mitigate risk, navigate policy and security concerns, and achieve mission and business results.

Are you ready?

Visit read.kpmg.us/five-keys to learn more.

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