



# Licensing and Permitting

Public Sector

## Streamlined, online business solutions for regulatory agencies



### Streamline

Self-service access for members to manage licenses and permits 24/7 without employee oversight



### Automate

Automate tedious, manual processes to help gain service and workflow productivity



### Track

Simplify management and access to the status of applications, renewals and disciplinary action



### Connect

Create streamlined dialogue between regulatory agencies and professionals



### Analyze

Gain insights into licenses and permits for regulatory agencies and their respective members through Power BI



### Monitor

Built-in quality assurance tools that help empower, staff, and provide oversight and public protection

KPMG provides a rich case management and workflow automation solution used by regulatory agencies to streamline the licensing and permitting processes that promote greater protection of the public. The solution includes a portal for licensees to self manage, track and renew their licenses and applications. It also includes a data repository that enables the public to view and learn about current licensees, as well as back-end capabilities that provide regulatory agencies with powerful organizational insights regarding compliance.

### Through the portal, the general public can:

- Complete an online pre-assessment checklist
- Submit an application
- Submit a complaint
- Search the public register
- Read the latest blogs and news

### Additionally, members can:

- Renew memberships
- Make changes to their profile
- Make payments
- Participate in online discussion forums

### Regulatory agency administrators can:

- Manage memberships, including suspending, revoking, and reinstating
- Send automated notifications to members
- Manage complaints
- Make changes to the public register
- Publish blog and news articles
- Process fees
- View Power BI dashboards and reports
- Manage committees
- Manage professional conduct
- Manage quality assurance
- Manage documents via SharePoint

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