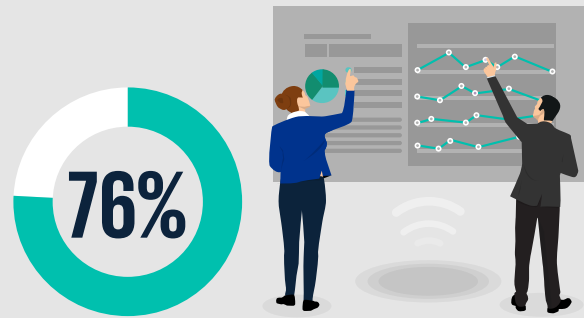
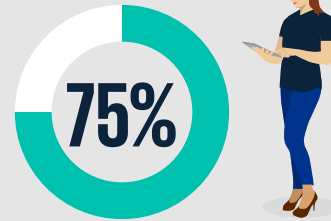


# Intensified demands on and from the financial services workforce

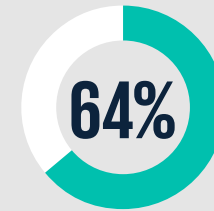
Financial services industry insights from the American worker survey | Summer 2022



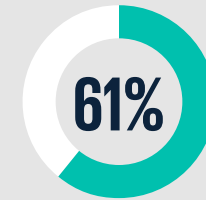
Say their financial services organization provides modern digital tools and other technology that are easy to use and enable them to be more productive



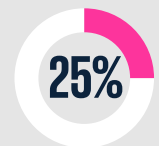
Say it is easy to find and get an answer to information about their company, and their services and offerings (e.g., benefits, training content, IT support)



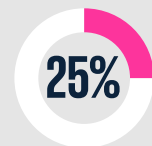
Say they would like to see their financial services organization provide more remote jobs



Say demands of job have increased



Say their happiness at work has worsened



Say their desire to stay at their financial services organization has decreased

## Top 3 reasons financial services workers stay at their organization



Good and/or competitive benefits package



Flexibility to work remotely



Competitive financial compensation

Source: KPMG LLP, "American Worker study." July 2022



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