

# Is everything under control?

Audit committee challenges and priorities

2017 Global Audit Committee Pulse Survey

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# Audit committee challenges and priorities

Given expectations for slow growth and economic and political uncertainty, technology advances and business model disruption, cyber threats, greater regulatory scrutiny, and investor demands for transparency, it's hardly surprising that most audit committees around the world point to risk management as the top challenge facing the company in the year ahead. More than 40 percent of respondents say their risk management systems require substantial work.

Audit committees, by and large, continue to express confidence in financial reporting and audit quality; yet, along with risk management, our 2017 Global Audit Committee Pulse Survey highlights ongoing concerns about legal and regulatory compliance, managing cyber security risk, and managing the control environment in the company's extended organisation.

Of the more than 800 audit committee members responding to our survey, nearly 4 in 10 said the committee's effectiveness would be most improved by having a "better understanding of the business and key risks," while nearly a third said additional expertise related to technology or cyber security would be helpful.

Overall, audit committees are largely satisfied that their agendas are properly focused on legal and regulatory compliance issues, maintaining internal controls over financial reporting, and key assumptions underlying critical accounting estimates. However, they see room for improvement when it comes to focusing on CFO succession planning, talent and skills in the finance organisation, tone at the top and culture, and aligning the company's short- and long-term priorities.

Most audit committees say their organisations have a long way to go in their efforts to implement major new accounting standards. Fewer than 15 percent report a clear implementation plan for the new revenue recognition standard, and fewer than 10 percent reported a clear plan for implementation of the new leasing standard. And of those whose companies are affected by the Organisation for Economic Co-operation and Development's (OECD) country-by-country tax reporting, many expressed concern about the lack of clarity or communication with their committee on that issue. Survey respondents also cited ongoing opportunities to improve their company's ability to manage cyber risks.

Of course, these challenges will vary by company and by country (and it is difficult to compare data from 15 countries, often with markedly different business environments, regulatory requirements, and corporate governance practices). But our survey findings offer insights that audit committees around the world can use to sharpen the committee's focus, benchmark its responsibilities and practices, and strengthen its oversight.



# Key takeaways



Risk management is a top concern for audit committees. The effectiveness of risk management programmes generally, as well as legal/regulatory compliance, cyber security risk, and the company's controls around risks, topped the list of issues that survey participants view as posing the greatest challenges to their companies. It's hardly surprising that risk is top of mind for audit committees—and very likely, the full board—given the volatility, uncertainty, and rapid pace of change in the business and risk environment. More than 40 percent of audit committee members globally, and nearly 30 percent for Singapore, think their risk management programmes and processes "require substantial work", and a similar percentage say that it is increasingly difficult to oversee those major risks.

Internal audit can maximise its value to the organisation by focusing on key areas of risk and the adequacy and effectiveness of the company's risk management processes generally. The survey results show that audit committees are looking to internal audit to focus on the critical risks to the business, including key operational risks (e.g., cyber security and technology risks) and related controls—and not just compliance and financial reporting risks. Audit committees globally also want the audit plan to be flexible and adjust to changing business and risk conditions while significantly more Singapore audit committees expect to have the internal audit plan include the effectiveness of risk management processes and an assessment of the organisation's culture.



Tone at the top, culture, and short-termism are major challenges – and may need more attention. Nearly one quarter of Global audit committee members and 38 percent of Singapore audit committees members surveyed ranked tone at the top and culture as a top challenge. Nearly one in five global audit committees cited short-term pressures and aligning the company's short- and long-term priorities as a top challenge. Meanwhile, nearly the same percentage of audit committee members said they are not satisfied that their committee agenda is properly focused on those issues.



CFO succession planning and bench strength in the finance organisation continue to be weak spots. 90 percent of audit committees globally and all of Singapore audit committees are either only "somewhat satisfied" or "not satisfied" that their agenda is properly focused on CFO succession planning. While Global audit committees are not satisfied with the level of focus on talent and skills in the finance organisation, Singapore audit committees responded positively in this area. There are increasing demands on the finance organisation and its leadership—financial reporting and controls, risk management, analysing mergers and acquisitions and other growth initiatives, shareholder engagement, and more. As a result, audit committees want to devote more time to the finance organisation, including the talent pipeline, training, and resources, as well as succession planning for the CFO and other key finance executives.

Fraud risk is an area where more focus is needed. Nearly a quarter of the Singaporean respondents identify fraud as a key challenge to the company, yet only a fifth of Singapore audit committee members are satisfied that the agenda is properly focused on this issue. Given the increasingly sophisticated tactics of fraud perpetrators and their far-reaching damage to a company's reputation, audit committees could devote more time and attention to







fortify a company's defence systems to discourage, if not detect, fraud from occurring. Two key financial reporting issues may need a more prominent place on audit committee agendas: Implementation of new accounting standards and non-GAAP financial measures. Globally, few audit committees say their companies have clear implementation plans for two major accounting changes on the horizon-the new revenue recognition standards (13 percent) and lease accounting standards (9 percent). In Singapore, while slightly more audit committees have clear implementation plans for the new revenue recognition standards (24 percent) than the new leasing standards (14 percent), overall, there is still much room for improvement. Given the scope and complexity of those implementation efforts and their impact on the business, systems, controls, and resource requirements, those efforts should be a key area of focus. Non-GAAP financial measures are also an area for greater attention as a quarter of those surveyed globally, and 14 percent of those in Singapore, say their role with respect to the presentation of those metrics is very limited.



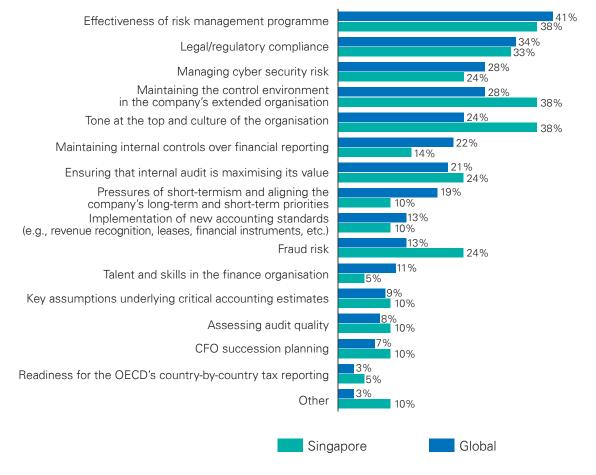
Audit committee effectiveness hinges on understanding the business. Both audit committee members globally and in Singapore say a better understanding of the business and the company's key risks would most improve their oversight effectiveness. Audit committee members globally also view additional expertise in technology/cyber security as being key to greater effectiveness, since it would strengthen their ability to oversee those risks. In contrast, a substantial number of audit committee members in Singapore – at least a third – view having greater willingness and ability to challenge management, more in-depth financial reporting and audit expertise and deeper engagement as being essential to enhance their effectiveness.

#### Risk management is a top concern for audit committees.

The effectiveness of risk management programmes generally, as well as legal/regulatory compliance, cyber security risk, and the company's controls around risks, topped the list of issues that survey participants view as posing the greatest challenges to their companies. It's hardly surprising that risk is top of mind for audit committees—and very likely, the full board—given the volatility, uncertainty, and rapid pace of change in the business and risk environment. More than 40 percent of audit committee members globally, and nearly 30 percent for Singapore, think their risk management programmes and processes "require substantial work", and a similar percentage say that it is increasingly difficult to oversee those major risks.

### Q

### From your perspective as an audit committee member, which of the following issues pose the greatest challenges to your company? (select up to three)



Multiple responses allowed

We are clearly seeing an increased focus by boards on key operational risks across the extended global organisation—e.g., supply chain and outsourcing risks, information technology (IT) and data security risks, etc. In today's business environment, it is more important than ever that the board be sensitive to the tone from, and example set by, leadership; reinforce organisational culture (i.e., what the company does, how it does it, including a commitment to compliance and the management of risk); and understand the behaviours that the company's incentive structure may encourage.

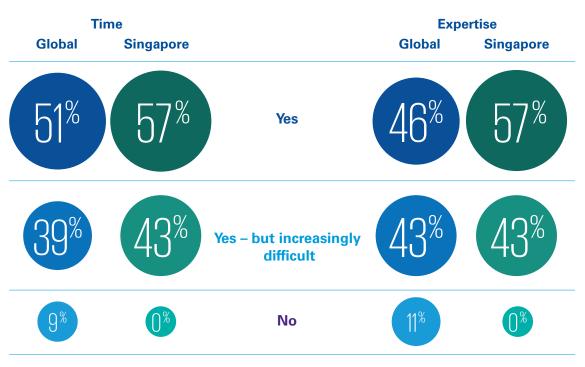


#### What is the status of your company's risk management programme/process?

Global		Singapore
42%	Risk management system implemented but requires substantial work	29%
38%	Robust, mature risk management system in place	43%
15%	Risk management system in planning/development stage	19%
4%	No active/formal effort to implement risk management system	10%
1%	Other	0%

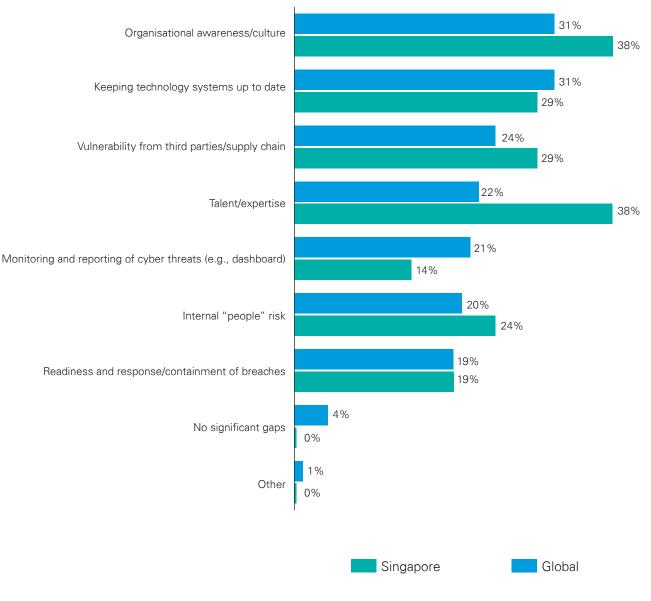
Q

Are you satisfied that your audit committee has the time and expertise to oversee the major risks on its agenda in addition to carrying out its core oversight responsibilities?



May not equal 100% due to rounding

### In your view, what are the most significant gaps in your company's ability to manage cyber risk? (select up to two)



Multiple responses allowed

Despite the intensifying focus on cyber security, the cyber risk landscape remains fluid and opaque, even as expectations rise for more engaged oversight. As the cyber landscape evolves, board oversight—and the nature of the conversation—must continue to evolve. Discussions are shifting from prevention to an emphasis on detection and containment and are increasingly focused on the company's "adjacencies," which can serve as entry points for hackers. The board should help elevate the company's cyber risk mind-set to an enterprise level, encompassing key business leaders, and help ensure that cyber risk is managed as a business or enterprise risk—not simply an IT risk.

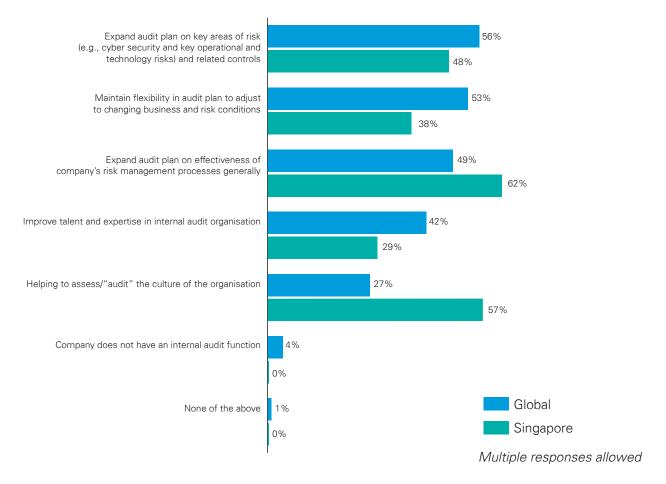


#### Internal audit can maximise its value to the organisation by focusing on key areas of risk and the adequacy of the company's risk management processes generally.

The survey results show that audit committees are looking to internal audit to focus on the critical risks to the business, including key operational risks (e.g., cyber security and technology risks) and related controls—and not just compliance and financial reporting risks. Audit committees globally also want the audit plan to be flexible and adjust to changing business and risk conditions while significantly more Singapore audit committees expect to have the internal audit plan include the effectiveness of risk management processes and an assessment of the organisation's culture.

### 0

### Beyond focusing on financial reporting and compliance risks, what steps can internal audit take to maximise its value to your organisation? (select all that apply)



Internal audit is most effective when it is focused on the critical risks to the business, including key operational risks (e.g., cyber security and technology risks) and related controls—not just compliance and financial reporting risks. Help define the scope of internal audit's coverage—and if necessary, redefine internal audit's role. Challenge internal audit to take the lead in coordinating with other governance, risk, and compliance functions

within the organisation to limit duplication and, more importantly, to prevent gaps. Help maximise collaboration between internal and external auditors.

As internal audit moves to a higher value-added model, it should become an increasingly valuable resource for the audit committee.

### Tone at the top, culture, and short-termism are major challenges — and may need more attention.

Nearly one quarter of global audit committee members and 38 percent of Singapore audit committees surveyed ranked tone at the top and culture as a top challenge. Nearly one in five global audit committees cited shortterm pressures and aligning the company's short- and

**Global responses** 

long-term priorities as a top challenge. Meanwhile, nearly the same percentage of audit committee members said they are not satisfied that their audit committee agenda is properly focused on those issues.

#### How satisfied are you that your audit committee agenda is properly focused on the issue(s) that you identified in question 1 as the greatest challenges to your company?

#### Not satisfied Somewhat satisfied Satisfied 11% Effectiveness of risk management programme 55% 34% 7% Legal/regulatory compliance 38% 54% 14% Managing cyber security risk 61% 25% 12% Maintaining the control environment in the 56% company's extended organisation 33% 22% Tone at the top and culture of the organisation 54% 23% 8% Maintaining internal controls over 48% financial reporting 17% Ensuring that internal audit is maximising its value 56% 27% 23% Pressures of short-termism and aligning the 52% company's long-term and short-term priorities 25%

May not equal 100% due to rounding

Monitoring the alignment of short-term activities and long-term strategy is always challenging, but certain indicators can provide early warning of over-emphasis on the short-term, such as: presentations to the board tend to focus heavily on historical issues or topics that have a short-term focus; forward-looking boardroom discussions about emerging risks and opportunities are infrequent; incentive compensation plans are tied strongly to short-term goals and metrics, with few or no long-term objectives; and nonfinancial performance measures that contribute to long-term growth (e.g., product quality and customer satisfaction) are given little or no weight in performance assessments.<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> NACD, NACD Blue Ribbon Commission Report on the Board and Long-Term Value Creation, 2015.



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How satisfied are you that your audit committee agenda is properly focused on the issue(s) that you identified in question 1 as the greatest challenges to your company?

#### **Singapore responses**

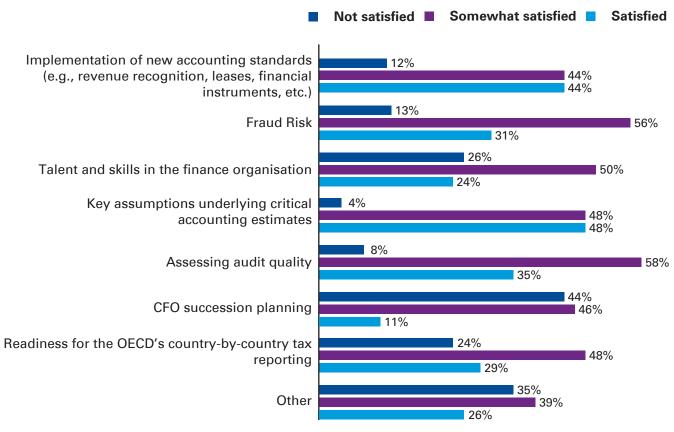


May not equal 100% due to rounding

### CFO succession planning and bench strength in the finance organisation continue to be weak spots.

90 percent of audit committees globally and all of Singapore audit committees are either only "somewhat satisfied" or "not satisfied" that their agenda is properly focused on CFO succession planning. While Global audit committees are not satisfied with the level of focus on talent and skills in the finance organisation, Singapore audit committees responded positively in this area.

#### How satisfied are you that your audit committee agenda is properly focused on the issue(s) that you identified in question 1 as the greatest challenges to your company?



#### **Global responses**

May not equal 100% due to rounding

Given the increasing demands on the finance organisation and its leadership—financial reporting and controls, risk management, analysing M&A and other growth initiatives, shareholder engagement, and more—audit committees want to devote more time to the finance organisation, including the talent pipeline, training, and resources, as well as succession planning for the CFO and other key finance executives. How does the audit committee assess the finance organisation's bench strength? Do employees have the training and resources they need to succeed? How are they incented to stay focused on the company's longterm performance? What are the internal and external auditors' views?



#### Fraud risk is an area where more focus is needed.

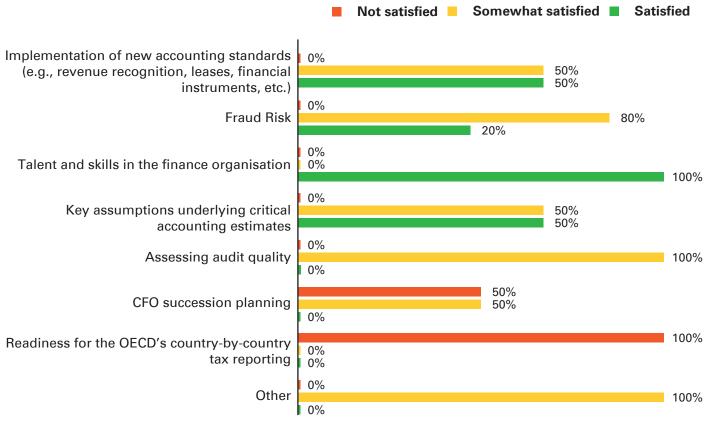
Nearly a quarter of the Singaporean respondents identify fraud as a key challenge to the company, yet only a fifth of Singapore audit committee members are satisfied that the agenda is properly focused on this issue. Given the increasingly sophisticated tactics of fraud perpetrators

and their far-reaching damage to a company's reputation, audit committees could devote more time and attention to fortify a company's defence systems to discourage, if not detect, fraud from occurring.

### 0

#### How satisfied are you that your audit committee agenda is properly focused on the issue(s) that you identified in question 1 as the greatest challenges to your company?

#### Singapore responses



May not equal 100% due to rounding

#### Two key financial reporting issues may need a more prominent place on audit committee agendas: Implementation of new accounting standards and non-GAAP financial measures.

Globally, few audit committees say their companies have clear implementation plans for two major accounting changes on the horizon-the new revenue recognition standards (13 percent) and lease accounting standards (9 percent). In Singapore, while slightly more audit committees have clear implementation plans for the new revenue recognition standards (24 percent) than the new leasing standards (14 percent), overall, there is still much

5%

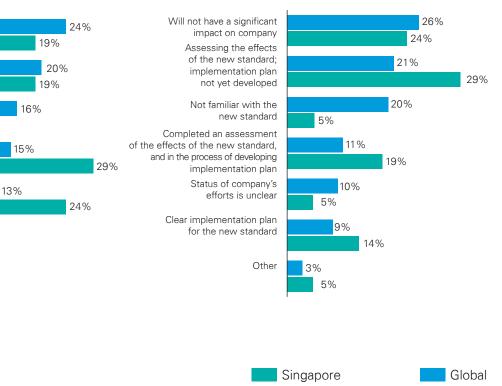
5%

2%

9%

room for improvement. Given the scope and complexity of those implementation efforts and their impact on the business, systems, controls, and resource requirements. those efforts should be a key area of focus. Non-GAAP financial measures are also an area for greater attention as a guarter of those surveyed globally, and 14 percent of those in Singapore, say their role with respect to the presentation of those metrics is very limited.

#### What is the status of your company's efforts to implement the new IASB/FASB revenue recognition and leasing standards?



**New leasing standard** 

May not equal 100% due to rounding

#### New revenue recognition standard

Assessing the effects of the new standard: implementation plan not yet developed

Will not have a significant impact on company

> Not familiar with the new standard

Completed an assessment of the effects of the new standard, and in the process of developing implementation plan

> Clear implementation plan for the new standard

> > Status of company's efforts is unclear





What is your audit committee's role in considering how the company should present non-GAAP financial measures—and which ones to present? (select all that apply)

	Singapore
Audit committee discusses with management the process by which management develops non-GAAP financial measures	19%
Discusses adequacy of disclosure controls and processes around development of non-GAAP financial measures	14%
Company does not provide non-GAAP financial measures	43%
Discusses the correlation of the non-GAAP financial measures with actual state of the business and results	19%
Audit committee's role/input is very limited	14%
	the process by which management develops non-GAAP financial measures      Discusses adequacy of disclosure controls and processes around development of non-GAAP financial measures      Company does not provide non-GAAP financial measures      Discusses the correlation of the non-GAAP financial measures      Discusses the correlation of the non-GAAP financial measures

Multiple responses allowed

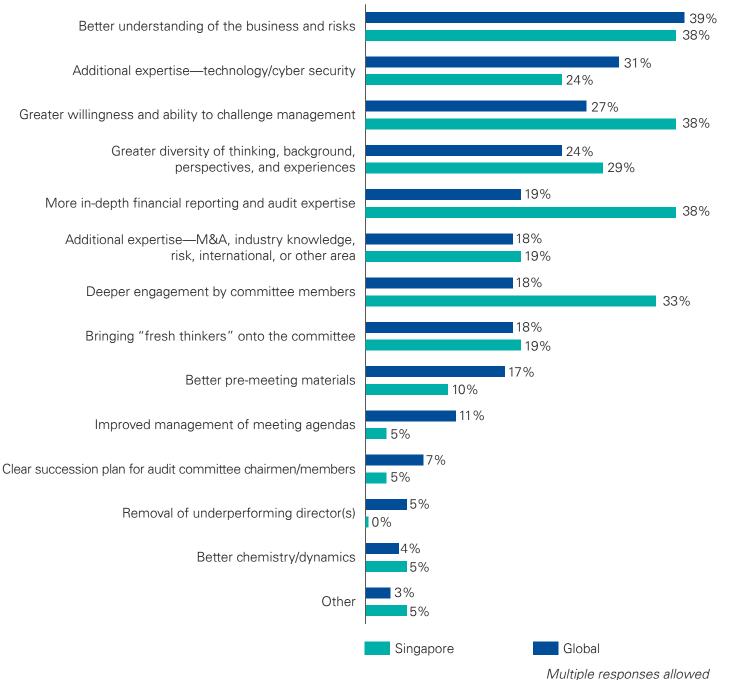
It is critical that non-GAAP measures have a prominent place on the audit committee agenda and that the committee have a robust dialogue with management about the process—and controls—by which management develops and selects the non-GAAP financial measures it provides and their correlation to the performance of the business and results. Among the questions to consider: What is the process by which the company decides whether to present non-GAAP measures—and which ones to provide? What is the role of management's disclosure committee? What is the role of the audit committee? Is the audit committee satisfied that non-GAAP measures are being used to improve transparency and not to distort results?

#### Audit committee effectiveness hinges on understanding the business.

Both audit committee members globally and in Singapore say a better understanding of the business and the company's key risks would most improve their oversight effectiveness. Audit committee members globally also view additional expertise in technology/cyber security as being key to greater effectiveness, since it would strengthen their ability to oversee those risks. In contrast, a substantial number of audit committee members in Singapore – at least a third – view having greater willingness and ability to challenge management, more in-depth financial reporting and audit expertise and deeper engagement as being essential to enhance their effectiveness.

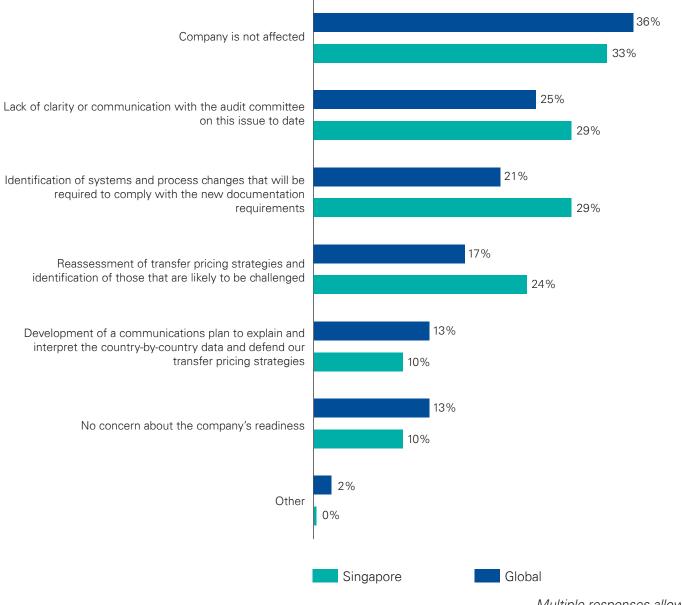


### What would most improve your committee's overall effectiveness? (select up to three)



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#### Which—if any—of the following areas pose significant concern to you in terms of the company's readiness for the OECD's country-by-country tax reporting (first report due December 31, 2017, for calendar year companies)? (select all that apply)



Multiple responses allowed

The obligation to report country-by-country tax information to all jurisdictions is also on the immediate horizon, and the impact on multinationals will be profound, with significant implications for tax compliance and reporting functions, transfer pricing policies, tax audits and controversies, and reputational risk. Audit committees of multinationals will want to assess their company's readiness: What systems and process changes will be required to comply with the new documentation requirements? Have we assessed our transfer pricing strategies and identified those that are likely to be challenged? Do we have an effective communications plan to explain and interpret the countryby-country data and appropriately defend our transfer pricing strategies?

# Benchmark your own views

#### Q1 From your perspective as an audit committee member, which of the following issues pose the greatest challenges to your company? (select up to three)

- □ Effectiveness of risk management programme
- Legal/regulatory compliance
- Managing cyber security risk
- Maintaining the control environment in the company's extended organisation
- □ Tone at the top and culture of the organisation
- □ Maintaining internal controls over financial reporting
- Ensuring that internal audit is maximising its value
- Pressures of short-termism and aligning the company's long-term and short-term priorities
- Implementation of new accounting standards (e.g., revenue recognition, leases, financial instruments, etc.)
- □ Fraud risk
- □ Talent and skills in the finance organisation
- Key assumptions underlying critical accounting estimates
- Assessing audit quality
- □ CFO succession planning
- Readiness for the OECD's country-by-country tax reporting
- Other

#### Q2 What is the status of your company's risk management programme/process?

- Risk management system implemented but requires substantial work
- Robust, mature risk management system in place
- Risk management system in planning/development stage
- No active/formal effort to implement risk management system
- Other

#### Q3 Are you satisfied that your audit committee has the time and expertise to oversee the major risks on its agenda in addition to carrying out its core oversight responsibilities?

- Time
- Yes
  Yes but increasingly difficult
- □ No

#### Expertise

- □ Yes
- □ Yes but increasingly difficult
- 🗖 No

- Q4 In your view, what are the most significant gaps in your company's ability to manage cyber risk? (select up to two)
  - Keeping technology systems up to date
  - Organisational awareness/culture
  - □ Vulnerability from third parties/supply chain
  - □ Talent/expertise
  - Monitoring and reporting of cyber threats (e.g., dashboard)
  - □ Internal "people" risk
  - □ Readiness and response/containment of breaches
  - □ No significant gaps
  - Other
- Q5 Beyond focusing on financial reporting and compliance risks, what steps can internal audit take to maximise its value to your organisation? (select all that apply)
  - Expand audit plan on key areas of risk (e.g., cyber security and key operational and technology risks) and related controls
  - Maintain flexibility in audit plan to adjust to changing business and risk conditions
  - Expand audit plan on effectiveness of company's risk management processes generally
  - Improve talent and expertise in internal audit organisation
  - Helping to assess/"audit" the culture of the organisation
  - Company does not have an internal audit function
  - □ None of the above

#### Q6 How satisfied are you that your audit committee agenda is properly focused on the issue(s) that you identified in question 1 as the greatest challenges to your company?

- □ Effectiveness of risk management programme
- Legal/regulatory compliance
- □ Managing cyber security risk
- Maintaining the control environment in the company's extended organisation
- □ Tone at the top and culture of the organisation
- Maintaining internal controls over financial reporting
- Ensuring that internal audit is maximising its value
- Pressures of short-termism and aligning the company's long-term and short-term priorities
- Implementation of new accounting standards (e.g., revenue recognition, leases, financial instruments, etc.)
- Fraud risk
- □ Talent and skills in the finance organisation
- Key assumptions underlying critical accounting estimates



#### Q6 (continued)

- Assessing audit quality
- □ CFO succession planning
- Readiness for the OECD's country-by-country tax reporting
- Other

#### Q7 What is the status of your company's efforts to implement the new IASB/FASB revenue recognition and leasing standards? New revenue recognition standard

- Assessing the effects of the new standard; implementation plan not yet developed
- U Will not have a significant impact on company
- □ Not familiar with the new standard
- Completed an assessment of the effects of the new standard, and in the process of developing implementation plan
- Clear implementation plan for the new standard
- □ Status of company's efforts is unclear
- Other

#### New leasing standard

- Will not have a significant impact on company
  Assessing the effects of the new standard:
- implementation plan not yet developed
- □ Not familiar with the new standard
- Completed an assessment of the effects of the new standard, and in the process of developing implementation plan
- □ Status of company's efforts is unclear
- □ Clear implementation plan for the new standard □ Other
- Q8 What is your audit committee's role in considering how the company should present non-GAAP financial measures—and which ones to present? (select all that apply)
  - Audit committee discusses with management the process by which management develops non-GAAP financial measures
  - Discusses adequacy of disclosure controls and processes around development of non-GAAP financial measures
  - Company does not provide non-GAAP financial measures
  - Discusses the correlation of the non-GAAP financial measures with actual state of the business and results
  - Audit committee's role/input is very limited

#### Q9 What would most improve your committee's overall effectiveness? (select up to three)

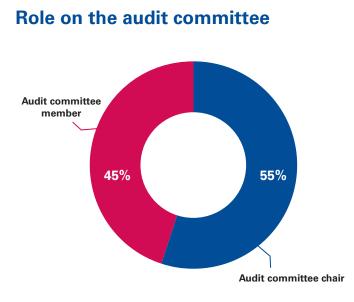
- Better understanding of the business and risks
- □ Additional expertise—technology/cyber security
- Greater willingness and ability to challenge management
- Greater diversity of thinking, background, perspectives, and experiences
- More in-depth financial reporting and audit expertise
- D Bringing "fresh thinkers" onto the committee
- Deeper engagement by committee members
- Additional expertise—M&A, industry knowledge, risk, international, or other area
- Better pre-meeting materials
- □ Improved management of meeting agendas
- □ Clear succession plan for audit committee chairmen/members
- Removal of underperforming director(s)
- Better chemistry/dynamics
- Other

#### Q10 Which—if any—of the following areas pose significant concern to you in terms of the company's readiness for the OECD's country-by-country tax reporting (first report due December 31, 2017, for calendar year companies)? (select all that apply)

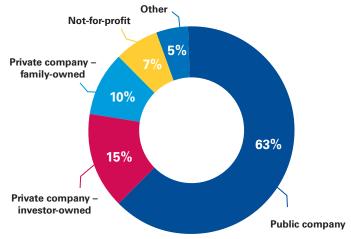
- Company is not affected
- Lack of clarity or communication with the audit committee on this issue to date
- Identification of systems and process changes that will be required to comply with the new documentation requirements
- Reassessment of transfer pricing strategies and identification of those that are likely to be challenged
- Development of a communications plan to explain and interpret the country-by-country data and defend our transfer pricing strategies
- No concern about the company's readiness
  Other

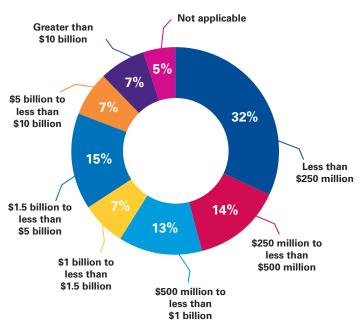
# Survey respondents

Results are based on our global pulse survey conducted from August to October 2016. Results shown are for 832 complete responses.





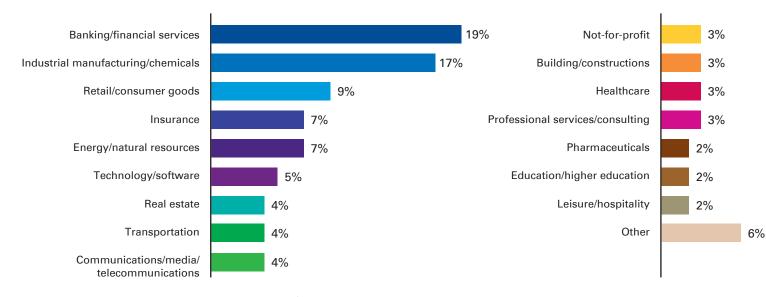




#### Annual revenue (USD)



#### Industry/sector





#### **Participating countries**

Angola	Canada	India	Luxembourg	Poland	Switzerland
Argentina	Chile	Indonesia	Malaysia	Portugal	Taiwan
Australia	China/Hong Kong	Ireland	Malta	Qatar	Thailand
Bahrain	Colombia	Israel	Mexico	Singapore	Turkey
Belgium	France	Japan	Netherlands	Slovenia	United Arab Emirates
Bermuda	Germany	Kenya	Panama	South Africa	United Kingdom
Brazil	Ghana	Korea	Philippines	Spain	United States

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# Appendix: Country results

This appendix contains detailed data from 15 countries that received at least 20 responses. Survey data from all 42 participating countries are included in the global column.

# 0

### From your perspective as an audit committee member, which of the following issues pose the greatest challenges to your company? (select up to three)

	e Global	e Japan	Public States	Curved Kingdom	China/Hong Kong	e Brazil	Preland	e Israel	colombia	Zurkey	Rorea	Relgium	chile	e India	Singapore	Erance
Effectiveness of risk management programme	% 41	<b>%</b> 16	<b>%</b> 40	<b>%</b> 51	<b>%</b> 51	<b>%</b> 54	<b>%</b> 62	<b>%</b> 53	<b>%</b> 41	<b>%</b> 11	<b>%</b> 29	<b>%</b> 39	<b>%</b> 41	<b>%</b> 43	<b>%</b> 38	<b>%</b> 38
Legal/regulatory compliance	34	40	35	35	34	35	40	47	28	44	17	30	55	19	33	19
Maintaining the control environment in the company's extended organisation	28	33	29	26	23	43	14	19	34	19	4	48	55	24	38	24
Managing cyber security risk	28	11	52	32	15	26	40	22	28	44	17	43	18	14	24	38
Tone at the top and culture of the organisation	24	46	14	21	30	17	16	33	13	15	21	17	23	19	38	5
Maintaining internal controls over financial reporting	22	21	15	12	27	33	26	19	34	22	33	9	18	33	14	14
Ensuring that internal audit is maximising its value	21	24	7	17	21	20	28	19	34	26	21	9	32	62	24	5
Pressures of short-termism and aligning the company's long-term and short-term priorities	19	19	24	26	10	22	4	31	6	33	13	30	14	14	10	38
Fraud risk	13	25	3	2	17	15	4	8	19	33	8	13	14	24	24	24
Implementation of new accounting standards (e.g., revenue recognition, leases, financial instruments, etc.)	13	4	23	14	10	6	16	0	13	11	13	30	0	24	10	19
Talent and skills in the finance organisation	11	13	19	7	13	0	10	11	6	11	17	13	5	10	5	10
Key assumptions underlying critical accounting estimates	9	2	4	20	14	6	16	19	6	4	17	0	5	0	10	5
Assessing audit quality	8	10	4	4	8	6	6	8	6	4	21	4	14	5	10	24
CFO succession planning	7	10	7	11	6	2	2	0	3	4	17	4	0	5	10	10
Readiness for the OECD's country-by- country tax reporting	3	3	3	1	1	0	4	3	0	4	8	0	5	0	5	10
Other	3	2	5	5	1	2	4	0	6	0	0	0	0	0	10	0
Total n	832	114	109	81	71	54	50	36	32	27	24	23	22	21	21	21

#### What is the status of your company's risk management programme/process?

	% Global	% Japan	% United States	% United Kingdom	% China/ Hong Kong	% Brazil	% Ireland	% Israel	% Colombia	A Turkey	% Korea	% Belgium	% Chile	% India	% Singapore	% France
Robust, mature risk management system in place	38	24	54	68	30	9	58	31	22	19	13	30	32	33	43	48
Risk management system implemented but requires substantial work	42	54	36	26	39	48	38	47	44	52	46	48	55	48	29	43
Risk management system in planning/development stage	15	8	6	6	24	37	0	14	34	19	29	13	14	19	19	10
No active/formal effort to implement risk management system	4	11	2	0	6	4	2	6	0	11	13	4	0	0	10	0
Other	1	3	2	0	1	2	2	3	0	0	0	4	0	0	0	0

May not equal 100% due to rounding

### Are you satisfied that your audit committee has the time and expertise to oversee the major risks on its agenda in addition to carrying out its core oversight responsibilities?

		% Global	% Japan	% United States	% United Kingdom	% China/ Hong Kong	% Brazil	% Ireland	% Israel	% Colombia	% Turkey	% Korea	% Belgium	% Chile	% India	% Singapore	% France
	Yes	51	48	68	53	49	43	68	50	34	44	42	26	45	57	57	38
Time	Yes-but increasingly difficult	39	32	30	40	46	44	30	36	47	44	38	65	50	38	43	57
	No	9	19	2	7	4	13	2	14	19	11	21	9	5	5	0	5
	Yes	46	17	74	49	42	44	54	36	38	41	38	43	68	38	57	33
Expertise	Yes-but increasingly difficult	43	49	24	46	45	44	42	58	47	44	38	52	27	48	43	57
	No	11	34	2	5	13	11	4	6	16	15	25	4	5	14	0	10

May not equal 100% due to rounding



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### In your view, what are the most significant gaps in your company's ability to manage cyber risk? (select up to two)

	Global	Japan	United States	United Kingdom	China/ Hong Kong	Brazil	Ireland	Israel	Colombia	Turkey	Korea	Belgium	Chile	India	Singapore	France
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Organisational awareness/culture	31	21	22	38	30	41	32	36	34	37	50	39	50	29	38	52
Keeping technology systems up to date	31	27	36	44	31	28	38	22	28	26	4	26	41	24	29	24
Vulnerability from third parties/ supply chain	24	14	42	36	18	13	42	11	34	22	21	13	9	14	29	14
Talent/expertise	22	46	20	16	21	19	20	6	9	7	21	30	0	24	38	10
Monitoring and reporting of cyber threats (e.g., dashboard)	21	19	13	15	24	30	18	17	19	22	42	30	18	19	14	33
Internal "people" risk	20	14	26	20	18	11	22	28	9	37	13	26	32	24	24	10
Readiness and response/ containment of breaches	19	21	20	11	8	39	18	22	13	22	17	13	23	29	19	19
No significant gaps	4	6	2	1	13	4	0	11	6	4	0	0	5	5	0	5
Other	1	1	1	2	0	0	0	0	3	0	0	0	0	5	0	0

# Beyond focusing on financial reporting and compliance risks, what steps can internal audit take to maximise its value to your organisation? (select all that apply)

	% Global	% Japan	% United States	% United Kingdom	% China/ Hong Kong	% Brazil	% Ireland	% Israel	% Colombia	% Turkey	% Korea	% Belgium	% Chile	% India	% Singapore	% France
Expand audit plan on key areas of risk (e.g., cyber security and key operational and technology risks) and related controls	56	37	60	51	61	54	68	69	53	67	46	61	73	57	48	52
Maintain flexibility in audit plan to adjust to changing business and risk conditions	53	44	61	62	51	50	56	56	78	63	29	48	64	62	38	57
Expand audit plan on effectiveness of company's risk management processes generally	49	26	47	44	56	57	52	56	53	59	29	65	50	81	62	43
Improve talent and expertise in internal audit organisation	42	82	38	15	32	44	34	25	44	41	42	30	50	62	29	29
Helping to assess/"audit" the culture of the organisation	27	18	23	43	25	20	28	31	19	33	17	43	41	19	57	10
Company does not have an internal audit function	4	1	6	10	3	4	8	3	0	4	4	0	0	0	0	10
None of the above	1	0	2	0	3	2	0	0	0	0	4	0	0	0	0	0



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#### How satisfied are you that your audit committee agenda is properly focused on the issue(s) that you identified in question 1 as the greatest challenges to your company?

		Global	Japan	
		%	%	
	Satisfied	34	22	
Effectiveness of risk management programme	Somewhat satisfied	55	50	
	Not satisfied	11	28	
	Satisfied	54	41	
Legal/regulatory compliance	Somewhat satisfied	38	50	<u> </u>
	Not satisfied	7	9	
	Satisfied	33	11	
Maintaining the control environment in the company's extended organisation	Somewhat satisfied	56	61	
	Not satisfied	12	29	
	Satisfied	25	8	
Managing cyber security risk	Somewhat satisfied	61	58	
	Not satisfied	14	33	
	Satisfied	23	19	<u> </u>
Tone at the top and culture of the organisation	Somewhat satisfied	54	62	
	Not satisfied	22	19	
	Satisfied	44	21	
Maintaining internal controls over financial reporting	Somewhat satisfied	48	67	
	Not satisfied	8	13	
	Satisfied	27	11	
Ensuring that internal audit is maximising its value	Somewhat satisfied	56	52	
	Not satisfied	17	37	
	Satisfied	25	9	
Pressures of short-termism and aligning the company's long-term and short-term priorities	Somewhat satisfied	52	45	
and short-term promies	Not satisfied	23	45	1



United States	United Kingdom	China/Hong Kong	Brazil	Ireland	Israel	Colombia	Turkey	Korea	Belgium	Chile	India	Singapore	France
 %	 %	0 %	<u> </u>	<u> </u>	<u> </u>	0 %	<b>⊨</b>	⊻ %	<u> </u>	0 %	<u> </u>	ى %	<u> </u>
50	41	31	7	42	58	15	33	0	11	11	22	63	38
45	56	50	83	55	37	69	33	86	78	44	67	38	63
5	2	19	10	3	5	15	33	14	11	44	11	0	0
 74	68	54	26	55	65	11	58	75	57	42	25	57	100
26	29	42	58	40	12	78	25	25	43	50	75	43	0
 0	4	4	16	5	24	11	17	0	0	8	0	0	0
 47	33	31	30	86	43	9	0	0	45	33	40	25	40
 47	57	63	61	14	57	73	60	100	45	58	60	75	40
6	10	6	9	0	0	18	40	0	9	8	0	0	20
39	31	9	21	35	13	33	8	0	30	0	0	20	38
 60	58	73	64	60	75	67	58	50	40	100	33	80	50
2	12	18	14	5	13	0	33	50	30	0	67	0	13
 67	12	19	0	50	33	0	0	0	0	0	50	25	100
20	59	67	22	50	33	75	75	40	50	60	25	75	0
13	29	14	78	0	33	25	25	60	50	40	25	0	0
 69	50	42	33	85	71	27	17	38	0	50	43	33	67
31	50	37	56	15	29	73	33	63	50	50	57	67	33
0	0	21	11	0	0	0	50	0	50	0	0	0	0
25	36	20	36	43	71	18	14	0	0	0	23	20	0
 38	64	60	55	43	14	73	71	100	100	71	62	80	100
38	0	20	9	14	14	9	14	0	0	29	15	0	0
38	10	43	42	50	27	0	11	0	29	0	0	100	50
46	71	43	58	50	55	50	56	33	29	67	100	0	38
15	19	14	0	0	18	50	33	67	43	33	0	0	13

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How satisfied are you that your audit committee agenda is properly focused on the issue(s) that you identified in question 1 as the greatest challenges to your company? (continued from page 25)

		Global	Japan	
		%	%	
	Satisfied	31	38	
Fraud risk	Somewhat satisfied	56	52	
	Not satisfied	13	10	
	Satisfied	44	0	
Implementation of new accounting standards (e.g., revenue recognition, leases, financial instruments, etc.)	Somewhat satisfied	44	20	
leases, fillaliciai instruments, etc.,	Not satisfied	12	80	
	Satisfied	24	0	
Talent and skills in the finance organisation	Somewhat satisfied	50	27	
	Not satisfied	26	73	
	Satisfied	48	50	
Key assumptions underlying critical accounting estimates	Somewhat satisfied	48	50	
	Not satisfied	4	0	
	Satisfied	35	18	
Assessing audit quality	Somewhat satisfied	58	73	
	Not satisfied	8	9	
	Satisfied	11	0	
CFO succession planning	Somewhat satisfied	46	0	
	Not satisfied	44	100	
	Satisfied	29	0	
Readiness for the OECD's country-by-country tax reporting	Somewhat satisfied	48	33	
	Not satisfied	24	67	
	Satisfied	26	0	
Other	Somewhat satisfied	39	0	
	Not satisfied	35	100	



United States	United Kingdom	China/Hong Kong	Brazil	Ireland	ael	Colombia	Turkey	Korea	Belgium	ile	la	Singapore	France
'n	n	Ċ	Brä	Ire	Israel	ပိ	Ē	Х С	Be	Chile	India	Sir	Fra
%	%	%	%	%	%	%	%	%	%	%	%	%	%
67	50	42	25	50	33	17	22	50	0	0	20	20	40
33	50	50	63	50	67	33	44	50	100	100	80	80	40
0	0	8	13	0	0	50	33	0	0	0	0	0	20
72	45	57	33	25	_	0	33	33	57	-	40	50	100
24	55	43	33	75	—	75	33	67	43	-	40	50	0
4	0	0	33	0	_	25	33	0	0	-	20	0	0
38	33	11	—	100	50	50	0	25	0	0	0	100	0
57	50	44	-	0	25	50	67	50	100	100	50	0	50
5	17	44	-	0	25	0	33	25	0	0	50	0	50
50	50	50	33	63	71	0	0	25	-	100	_	50	0
25	50	50	67	38	29	50	100	75	-	0	-	50	100
25	0	0	0	0	0	50	0	0	-	0	-	0	0
75	33	33	0	67	0	50	100	0	0	33	0	0	80
25	67	67	67	33	100	50	0	60	100	67	100	100	20
0	0	0	33	0	0	0	0	40	0	0	0	0	0
25	33	0	0	0	-	0	0	0	0	_	0	0	0
63	56	50	0	100	-	0	100	75	0	_	100	50	50
13	11	50	100	0	-	100	0	25	100	_	0	50	50
67	0	0	_	0	100	_	0	50	-	0	_	0	50
33	100	100	_	100	0	_	100	0	_	100	_	0	50
0	0	0	_	0	0	_	0	50	-	0	_	100	0
40	50	0	100	0	_	0	_	_	-	_	_	0	_
60	25	0	0	50	_	0	—	_	_	_	_	100	_
0	25	100	0	50	-	100	-	_	-	_	_	0	-

May not equal 100% due to rounding

### What is the status of your company's efforts to implement the new IASB/FASB revenue recognition and leasing standards?

		c Global	2 Japan	United States	United Kingdom	China/ Hong Kong	Brazil	treland	k Israel	colombia	2 Turkey	k Korea	Belgium	chile	k India	Singapore	Erance
	Clear implementation plan for	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
	the new standard	13	6	19	12	15	13	16	11	9	0	17	17	23	33	24	5
	Completed an assessment of the effects of the new standard, and in the process of developing implementation plan	15	6	23	19	17	13	16	3	13	4	17	9	5	29	29	43
New revenue recognition standard	Assessing the effects of the new standard; implementation plan not yet developed	24	15	34	26	41	17	16	22	25	7	13	17	32	14	19	5
	Status of company's efforts is unclear	9	15	5	7	8	13	2	3	9	19	21	13	14	0	5	0
	Will not have a significant impact on company	20	4	17	27	13	33	36	31	13	19	13	39	14	14	19	38
	Not familiar with the new standard	16	49	2	7	6	7	12	28	31	33	17	4	14	10	5	10
	Other	2	5	0	1	0	4	2	3	0	19	4	0	0	0	0	0
	Clear implementation plan for the new standard	9	10	13	4	10	13	4	3	9	4	4	9	14	29	14	10
	Completed an assessment of the effects of the new standard, and in the process of developing implementation plan	11	4	18	15	20	7	10	3	13	4	17	9	0	5	19	14
New leasing standard	Assessing the effects of the new standard; implementation plan not yet developed	21	14	39	25	30	4	10	11	13	4	13	9	23	10	29	14
Starradid	Status of company's efforts is unclear	10	14	10	7	11	7	4	11	9	19	17	22	18	5	5	0
	Will not have a significant impact on company	26	1	15	37	21	46	54	39	19	22	21	48	27	38	24	48
	Not familiar with the new standard	20	51	5	10	8	13	14	31	38	30	25	4	18	14	5	14
	Other	3	6	1	2	0	9	4	3	0	19	4	0	0	0	5	0

May not equal 100% due to rounding



What is your audit committee's role in considering how the company should present non-GAAP financial measures—and which ones to present? (select all that apply)

	% Global	% Japan	% United States	% United Kingdom	% China/ Hong Kong	% Brazil	% Ireland	% Israel	% Colombia	% Turkey	% Korea	% Belgium	% Chile	% India	% Singapore	% France
Audit committee discusses with management the process by which management develops non- GAAP financial measures	31	9	62	32	27	43	38	28	22	30	13	26	18	24	19	24
Discusses adequacy of disclosure controls and processes around development of non-GAAP financial measures	27	15	46	25	24	46	22	22	22	22	21	30	32	33	14	33
Discusses the correlation of the non-GAAP financial measures with actual state of the business and results	24	5	51	25	23	37	24	25	22	19	13	4	18	33	19	19
Audit committee's role/input is very limited	24	38	7	11	32	7	18	31	22	41	42	35	32	14	14	24
Company does not provide non-GAAP financial measures	25	41	14	30	24	13	26	25	31	19	17	22	23	29	43	19



	% Global	% Japan	% United States	% United Kingdom	% China/ Hong Kong	% Brazil	% Ireland	% Israel	% Colombia	% Turkey	% Korea	<pre>% Belgium</pre>	% Chile	% India	Singapore	% France
Better understanding of the business and risks	39	70	23	26	45	41	34	28	34	41	29	17	50	57	38	5
Additional expertise – technology/cyber security	31	20	42	41	21	24	42	28	38	22	13	35	36	38	24	43
Greater willingness and ability to challenge management	27	25	18	17	25	30	14	44	34	63	33	26	14	29	38	38
Greater diversity of thinking, background, perspectives, and experiences	24	22	10	31	23	24	34	33	19	30	17	26	14	33	29	24
More in-depth financial reporting and audit expertise	19	36	10	11	27	13	14	14	9	11	50	4	23	14	38	5
Additional expertise—M&A, industry knowledge, risk, international, or other area	18	41	17	11	11	17	14	17	22	15	21	4	41	10	19	5
Deeper engagement by committee members	18	2	17	19	32	22	16	11	25	15	38	22	14	33	33	19
Bringing "fresh thinkers" onto the committee	18	8	17	27	15	26	36	11	16	19	13	35	18	10	19	10
Better pre-meeting materials	17	10	12	17	31	28	10	17	13	22	4	17	45	14	10	5
Improved management of meeting agendas	11	4	6	15	11	11	6	8	19	19	25	13	5	24	5	5
Clear succession plan for audit committee chairmen/ members	7	9	6	12	4	4	18	19	0	0	8	0	0	5	5	10
Removal of underperforming director(s)	5	5	2	4	4	11	0	11	3	11	4	9	0	5	0	29
Better chemistry/dynamics	4	3	2	1	4	13	0	3	0	15	8	4	5	5	5	0
Other	3	0	7	6	1	4	0	6	3	0	0	9	0	0	5	0

Which—if any—of the following areas pose significant concern to you in terms of the company's readiness for the OECD's country-by-country tax reporting (first report due December 31, 2017, for calendar year companies)? (select all that apply)

	% Global	% Japan	% United States	% United Kingdom	% China/ Hong Kong	% Brazil	% Ireland	% Israel	% Colombia	% Turkey	% Korea	% Belgium	% Chile	% India	% Singapore	% France
Lack of clarity or communication with the audit committee on this issue to date	25	39	17	11	25	31	18	8	28	30	46	22	32	29	29	19
Identification of systems and process changes that will be required to comply with the new documentation requirements	21	10	21	11	34	22	10	36	28	19	13	22	32	19	29	24
Reassessment of transfer pricing strategies and identification of those that are likely to be challenged	17	13	17	7	27	7	12	14	9	22	25	30	23	38	24	29
Development of a communications plan to explain and interpret the country-by-country data and defend our transfer pricing strategies	13	10	11	9	23	9	6	11	16	11	33	17	9	19	10	33
Company is not affected	36	36	41	58	37	26	40	36	19	22	8	30	32	38	33	33
No concern about the company's readiness	13	5	16	16	4	20	26	19	19	4	8	13	23	0	10	5
Other	2	5	1	0	0	4	0	3	0	11	0	0	0	5	0	0

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