



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF INTERNAL REVENUE

BANK BULLETIN NO. 2019 - 08

TO : ALL AUTHORIZED AGENT BANKS
FROM : The Commissioner of Internal Revenue
SUBJECT : Submission of Proof of Unsuccessful eFiling Attempt of eFPS Taxpayers
DATE : April 5, 2019

In view of the intermittent connectivity of the Electronic Filing and Payment System (eFPS) which is experienced usually during tax deadlines due to voluminous transactions, a number of work-around procedures have been recommended to resolve the said matter.

All eFPS taxpayers are directed to file either through the eBIR Forms or manually file thru the over-the-counter facility of the AABs. Manual filing of returns of eFPS filers require an attached printed copy of the screenshot of the pop-up message as proof of unsuccessful eFiling attempt in the eFPS.

Accordingly, all AABs are hereby advised to accept over-the-counter filing of returns of eFPS filers provided that there is an attached printed copy of the screenshot of the pop-up message as proof of unsuccessful eFiling attempt in the eFPS.

For your guidance and strict compliance.

CAESAR R. DULAY
Commissioner of Internal Revenue

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