

Appendix 13.1 – Equity/ETO claim ageing analysis

Month	Client claims
Dec-2011	(719,824)
Jan-2012	(1,942)
Feb-2012	(28,602)
Mar-2012	(2,377)
Apr-2012	(920)
May-2012	(6,002)
Jun-2012	(1,030)
Jul-2012	(15,070)
Aug-2012	(4,893)
Sep-2012	(4,885)
Oct-2012	(7,246)
Nov-2012	(1,067)
Dec-2012	(128)
Jan-2013	(135,701)
Feb-2013	(2,850)
Mar-2013	(81,740)
Apr-2013	(52,883)
May-2013	(13,021)
Jun-2013	(268)
Jul-2013	(38,832)
Aug-2013	(56,542)
Sep-2013	(2,036)

Month	Client claims
Oct-2013	(30,305)
Nov-2013	(6,905)
Dec-2013	(32,506)
Jan-2014	(37,657)
Feb-2014	(30,336)
Mar-2014	(28,404)
Apr-2014	(20,127)
May-2014	(3,429)
Jun-2014	(8,683)
Jul-2014	(18,198)
Aug-2014	(120,779)
Sep-2014	(101,662)
Oct-2014	(4,729)
Nov-2014	(93,225)
Dec-2014	(147,714)
Jan-2015	(152,494)
Feb-2015	(134,298)
Mar-2015	(1,363,135)
Apr-2015	(797,730)
May-2015	(2,228,519)
Total	(6,538,691)